



CAPITAL AREA
WORKFORCE DEVELOPMENT



BUILDING A
**STRONGER
WORKFORCE**

FOR TODAY AND TOMORROW

capitalareancworks.com



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WORKFORCE DEVELOPMENT

WHO WE ARE »

Capital Area Workforce Development Board provides policy, planning and oversight under the guidelines established by the Workforce Innovation and Opportunity Act (WIOA). Our projects are catalysts for systemic change within the workforce system so that businesses in Wake and Johnston counties can access the talent they need in order to thrive.

A key aspect of workforce development is listening to the voice of business and designing projects around what they need. Understanding industry growth trends and the changing skill requirements of today's jobs makes the process work.

The 25-member board is 51% private sector who must be nominated by local business organizations or trade associations.

Our public sector members come from

- Public Employment Service
- Secondary & Post-Secondary Education
- Economic Development
- Vocational Rehabilitation Service
- Public Assistance Service
- Organized Labor
- Community Based Organizations

Members serve a two year term and are appointed by the Chairman of the Wake County Board of Commissioners. If you are a workforce champion interested in serving, contact us today.





Mission:

To create a highly effective workforce system. This system will provide employers with productive, skilled workers and offer citizens training and employment opportunities that promote job satisfaction and economic stability. The accomplishment of this mission will enable all citizens to contribute to the prosperity of the community.

EMPLOYEE TRAINING >>

NCWorks Incumbent Worker Training Grant

When workers don't have the skills necessary to keep up with the demands of the business, the results can be unfortunate for everyone. NCWorks IW provides employers the means to address skill gaps which increases the employability of the worker. These gaps can occur because of changing job responsibilities and requirements and sometimes result in job loss. Training funded by this grant should result in increased knowledge, certifications, and provide a competitive edge for the employer.

Program basics

- Up to \$10,000* per project with a lifetime maximum of \$40,000
- Application periods occur twice per year
- For-profit and non-profit entities are eligible
- Organizations must have been operating in NC for the preceding 12 months
- Multiple businesses with common training needs can submit a collaborative application

ON THE JOB TRAINING (OJT) >>

OJT helps businesses mitigate costs associated with training new hires. We streamline the process by supplying qualified applicants. The business trains the individual for a specific position and we reimburse up to 50% of the wages paid during the training period. The length of the training period depends on the existing skills of the candidate and there is no limit to the number of applicants that can participate. There is also no wage maximum.

LABOR MARKET INFORMATION >>

Data is an essential tool for helping business customers find and keep the talent they need. New, expanding or relocating businesses can receive custom reports on local economic and workforce drivers.

Reports can include information such as

- Average and median wages
- Occupation growth patterns
- Industry growth patterns
- Employment by occupation
- Employment by industry
- Educational completions
- Typical education & training requirements by occupation
- Hiring/Job post trends
- Labor market demographics

*Subject to change

Complete guidelines

and application are available at

Capitalareancworks.com

Contact a Business Engagement Manager

to learn more about any of our business services!

SERVICES FOR BUSINESSES

Organizational success largely depends on the skill and productivity of its workforce. For this reason, we offer multiple talent management solutions at little to no cost to business in the Capital Area.

RAPID RESPONSE >>

Rapid Response is an early intervention service for businesses that are downsizing or closing. Employees are provided information to help them transition into new jobs with as little disruption to their home life as possible. CAWD, the Division of Workforce Solutions, NCWorks Career Centers, community colleges and other organizations speak with employees about a variety of services available to help with the transition.

This includes information on

- Unemployment Insurance Benefits
- Education and Training Options
- Job Search Assistance
- Personal Finance/Budgeting

Employer benefits include

- Demonstrated goodwill during a difficult situation
- Employee Interest Surveys
- Support for applicable federal programs

NCWORKS CAREER CENTERS >>

Capital Area's NCWorks Career Centers help connect people to jobs, regardless of a customer's circumstances or background.

All can receive assistance with

- finding the best career based on interests
- articulating existing skills on resumes
- improving job skills
- interview preparation
- education and training options
- scholarships for training (if eligible)

Special attention is provided for young people between the ages of 14 and 24. They can receive help with

- Educational Achievement
- Leadership Development
- Mentoring
- Entrepreneurial Skills
- Work Experience

The Business Services team is available to help companies recruit individuals from a diverse and abundant pool of job seekers.

Businesses that want to market their employer brand can

- Use the facility for hiring events, interviews or company information sessions
- Receive training on NCWorks Online
- Attend business seminars & networking events

Contact the Division of Workforce Solutions

at (919) 814-0400
or (800) 562-6333
to initiate a Rapid Response for your company.

Access NCWorks Online

and find Center locations, including our new Young Adult and Veteran Centers at

CapitalareaNCworks.com



NCWORKS CAREER CENTER LOCATIONS

WAKE COUNTY

NCWorks Career Center
1830-B Tillery Place
Raleigh, NC 27604
(919) 715-0111

NCWorks Career Center
Wake County Human Services Building
220 Swinburne Street
Raleigh, NC 27610
Phone: (919) 250-3770
TTY: (919) 212-7590

NCWorks Career Center
Wake County Southern Regional Center
130 N. Judd Parkway NE
Fuquay-Varina, NC 27526
(919) 557-1121

NCWorks Career Center
Wake County Northern Regional Center
350 E. Holding Avenue
Wake Forest, NC 27587
(919) 562-6300

NCWorks Career Center
Wake County Eastern Regional Center
1002 Dogwood Drive
Zebulon, NC 27597
(919) 404-3900

NCWorks Youth & Young Adult Center
1649 Old Louisburg Road
Raleigh, NC 27604
(919) 758-8453

JOHNSTON COUNTY

NCWorks Career Center
8998 US 70 Business Hwy West, Suite 100
Clayton, NC 27520
(919) 553-0953

NCWorks Youth & Young Adult Center
912 N. Brightleaf Blvd.
Smithfield, NC 27577
(919) 934-1029 Ext. 223