



**CAPITAL AREA**  
WORKFORCE DEVELOPMENT

# Operations Report

**March 2020**

---



# March 2020 Operations Report

## Table of Contents

---

<b>Strategic Initiatives</b>	<b>2</b>
<b>Business Engagement</b>	<b>3</b>
<b>WIOA Youth &amp; Young Adult Services</b>	<b>5</b>
<b>NCWorks Career Centers</b>	<b>10</b>
<b>Communications</b>	<b>13</b>
<b>Performance</b>	<b>14</b>
<b>Finance</b>	<b>15</b>

## Strategic Initiatives

---

### Youth Advisory Councils

Youth Advisory Committees in Wake and Johnston Counties held their first meetings in January. Committee members, approved by the Board, represent a wide range of youth related organizations including Public Schools, Foster Care, NCWorks NextGen, Community Colleges, and Community-Based Organizations. Board Members Russ Yeager (Wake) and Deborah Bolin (Johnston) are serving as chairs to the committees. Each committee has selected Vice Chairs among the members. Committees have developed by-laws and are currently developing short- and long-term goals for the committee. A member from each committee will attend the Lumina Foundation Attainment Convening in April.

### Reentry Programs

#### *Reentry Employment Opportunities Grant, Department of Labor*

Roads to Reentry, a U.S. Department of Labor grant, has continued to grow and serve clients. The grant award was \$1,500,000 to provide career counseling, training, and job placement to incarcerated individuals in jails and prisons returning to Wake and Johnston Counties. Roads to Reentry Staff are holding weekly orientation sessions in Wake County and twice monthly orientation sessions in Johnston County. These orientation sessions are held at the NCWorks Career Centers for individuals who have recently been released from jail or prison. Staff is also holding orientation sessions at Wake and Johnston Correctional Centers and North Carolina Correctional Institution for Women in Raleigh. Thirty-four clients have been enrolled in the first three months. The goal for the two years of program implementation is 188 participants.

#### *Wake County Inmate Education and Employment Initiative (WCIEEI)*

Capital Area is a partner in this project with the Wake Detention Center, Wake Tech, Community Success Initiative, and Eckerd Connects. So far, this program has completed 13 cohorts and is currently on the 14th, with over 184 participants. Participants take part in GED courses, Customer Service, ServSafe, Intro to CDL, and soft skills training. The partners meet regularly to discuss individual clients' progress and to strategize how to improve results. These meetings have led to better post-release results, but the team is looking to add additional support and trainings for clients as follow-up. The Roads to Reentry DOL funded program has allowed for additional support to some WCIEEI participants post-release. With this additional support, we expect to continue to improve the employment outcomes of participants.

#### *Wake Local Reentry Council*

On December 18<sup>th</sup>, 2019, CAWD was informed by N.C. Department of Public Safety that our proposal to serve as the Intermediary Agency for the Wake Local Reentry Council (LRC) was approved. The Wake LRC is the first stop for returning citizens in Wake County. It provides one-on-one support and connects citizens to other partners that provide services to create

successful transitions to the community. This includes housing, healthcare, mental health, transportation and other necessary services. NC DPS will provide CAWD \$150,000 a year for up to three years to provide leadership and staff support to the Wake LRC. For the first year the amount was reduced to \$130,000 to account for a transition from the former Intermediary Agency for the first two months. CAWD has hired a Local Reentry Council Coordinator to coordinate the Wake LRC partners. CAWD will hire a Reentry Case Manager to provide intake, support, referrals, and follow-up to returning citizens in Wake County. The Reentry Case Manager will be based at the NCWorks Career Center at Tillery Place. The Wake LRC will be closely connected to the NCWorks Career Center and the Roads to Reentry Program to create smooth referrals for clients. The relaunch for the Wake Local Reentry Council will be April 28<sup>th</sup> from 8:30 am until 12 noon at the Wake County Commons Building.

## Business Engagement

---

### Economic Development Updates

- **CAWD has provided (5) letters of support from December 2019-February 2020 projecting 1,379 new jobs.** These organizations span multiple sectors including Life Sciences, IT and advanced manufacturing.

### CATALYST 20/20 Incumbent Worker Training Grant Funding

- Since the start of our program year, CAWD has awarded (4) CATALYST grants for incumbent worker training, amounting to \$32,985. Our program is currently on hold, and we will begin accepting new applications at the start of the new program year in July 2020.

### Rapid Response

- CAWD has responded to (6) WARN notices and offered Rapid Response support to companies projecting layoffs of approximately 533 employees. Information sessions have been conducted at customer site for employees.

*These companies include:*

- AC Moore & Crafts (Retail)
- Whole Foods Market Bakehouse (Food Production & Distribution) – Our local team supported an onsite hiring event for Whole Foods, recruiting other employers to participate and meet those employees impacted.
- Plaza Associates (Contract Service Provider for Crabtree Valley Mall)
- JCPenney (Retail)
- Liberty Healthcare
- Oakwood Worldwide

## Regional Initiatives

**In partnership with Wake County Economic Development, City of Raleigh, CAWD and Research Triangle Institute, the 2<sup>nd</sup> Regional Workforce is set to launch in mid-March** with a goal of engaging a minimum of 1,000 employers across 15 counties in our region on key workforce needs. This year the Wilmington Chamber of Commerce will simultaneously launch their own study of 5 counties in their region. This collection of data, along with results from Asheville’s study conducted last year, will be valuable for statewide insights and comparisons.

- **Johnston County is beginning a “Workforce Readiness Report Card” initiative.** A county collaborative including local chambers, economic development, workforce and industry will be engaging a consultant to conduct a thorough county wide workforce assessment, benchmarking similar markets in US and developing short- and long-term action plans to address critical needs. Study will address early childhood education through post-secondary as well as talent retention and engagement with key target populations (i.e. veterans, un/underemployed, etc.).

## Key Outreach Events and Activities

- **Career Center at Tillery is serving as host site for Amazon’s regional hiring efforts.** Job Seeker information sessions and new employee orientation meetings are being held at Tillery with plans to continue for the coming months. Great feedback from local recruiters on their experience in working with our team and center for support. As of early March, there have been:
  - **8 Job Seeker Information Sessions**
  - **420 attendees at information sessions**
  - **10 New Hire Orientation Events**
  - **404 new hires (*pending drug screen and background checks*)**
- **Career Center at Tillery held its 2<sup>nd</sup> annual IT Career Fair** on February 20<sup>th</sup> bringing together 20 employers and 165 job seekers.
- **Resource exhibitor for City of Raleigh’s Minority and Women-Owned Business Enterprises Small Business Expo** event held at Southeast Raleigh High School in January. Well attended by aspiring and existing small business owners in a variety of sectors – all of whom were seeking resources and support to help them get started and successfully grow.
- **Panelist for ApprenticeshipNC Conference Session, “Partnership Pays off for Employers”.** Panelist included (2) employers, community college and workforce board discussing the impact, value and opportunities in the partnership model for apprenticeships.

# March 2020 Operations Report

- **Co-Presenter at SETA Conference with Tony Marshall (ISG) and Charlene Cross (ApprenticeshipNC).** Workshop titled “Strategic Partners: Resources to connect Veterans to Registered Apprenticeship utilizing the GI Bill and WIOA”.
- **Presentation to NCALE (NC Assisted Living Association) Board Meeting.** CAWD Co-presented with Kathryn Castellones, ApprenticeshipNC. Shared general information on workforce development programs, support available and discussed apprenticeship as a strategy for talent development.
- **Presenter at Carolinas Ready Mixed Concrete Association Meeting** – Provided general overview of workforce development support and NCWorks. Audience included businesses throughout NC and SC.

## WIOA Youth and Young Adult Services

Data: October 1, 2019 – December 31, 2019

Narrative: December 2019 to current

### YouthBuild

- Capital Area YouthBuild has entered year three of its grant. Cohort 5 was the last “scheduled” group, but we received approval from our Department of Labor Federal Project Officer, to hold an additional cohort to serve more participants. As participants complete the core program components; construction training, work experience, high school equivalency instruction, and career and leadership development, they will continue to receive case management and supportive services until the end of the grant.



*YouthBuild cohort 5 participants proudly display their certificates for Working Smart.*



*YouthBuild cohort 6 participants are all smiles while volunteering at the Food Bank for Central and Eastern NC*

- Capital Area YouthBuild Cohort 5 participants have completed their work experience and obtained their Working Smart certificates. All the students obtained an OSHA 10

## March 2020 Operations Report

Construction Industry certification. Three of Cohort 5 participants have successfully passed half of their official state GED tests. One of the participants, Burnis Morgan, passed all the state tests for his high school equivalency and received his General Education Diploma!

- Cohort 6 started at the end of September and had five participants to enroll in the program. Participants were placed on a fast-track for GED preparation and success. Of the five participants, four students will pursue the GED track and one student will pursue his high school equivalency via Hi-Set, pending administrative approval. Our volunteer, Mr. Kevin Taybron has been consistent with tutoring students one-on-one, from basic arithmetic to pre-Algebra weekly. We anticipate additional GED graduates by the end of the year.
- Ten students from Cohorts 1 – 4 are actively continuing their studies in the GED classes. Approximately 1/3 of these students are one test away from obtaining their GED diploma. Students with two or more successfully passed tests have been given subject materials to study and review with the instructor for greater outcomes at their tutoring sessions. Overall, Cohorts 1-5 have approximately 43% (23 out of 54) of the students who have passed one or more of the official state GED tests. Congratulations to Shaneka Young, a participant from Cohort 2, who returned to complete her GED and successfully passed in October!
- On Wednesday, October 9, 2019, Cohort 6 students participated in a youth food security summit sponsored by Wake County Cooperative Extension at the Food Bank for Central and Eastern North Carolina. Middle and High School students attended presentations where they learned about the various projects their peers are currently working on to help food insecure children, youth, and families in their communities. For example, students learned about hydro and aquaponics as a new way to grow vegetables. Additionally, a local regional manager of Food Lion donated grocery bags and gave a speech about what Food Lion has done and will continue to do for food insecurity and feeding the hungry in our communities. A regional pastor also participated and gave a presentation and speech advocating for more innovative projects for feeding the hungry and helping our communities. After the presentation, students participated in civic engagement by volunteering at the Food Bank for Central and Eastern NC. Specifically, we packed over two tons of single vegetables.
- Capital Area YouthBuild held its first OctoberFest on October 16<sup>th</sup>. This event included workshops for students to learn how to overcome fear and achieve their greatness. As part of the OctoberFest Workshop series, participants were introduced to a form of Drama Therapy through story telling titled: “The Healing power of Telling your Story: *We all have within us a story to tell, a song yet unsung. Is it time for you to tell your story?*” The goal of the workshop was to empower each youth to give voice to their story without fear of judgement. It also served to point out areas in which each participant could improve public speaking, expressing and organizing thoughts. Participants also attended a presentation entitled, “From Dust to Dust: Transitioning

## March 2020 Operations Report

from Impostor to a Star”. The presentation was an interactive activity that involved learning about the three types of limiting beliefs and how to replace them with positive affirmations along with other strategies. In the upcoming months, there will be more fun and educational activities to identify and address self-inflicted barriers to achieving success.

### NCWorks NextGen

- NextGen Johnston staff hosted a Holiday Celebration and Toys for Tots event on December 18<sup>th</sup>. Youth and staff were able to enjoy in food, fun, and fellowship and give positive insight to what they were thankful for within the year and receive gifts from toys for tots to those parents that were present.
- Ten youth participants completed the Working Smart curriculum this quarter. Working Smart: Soft Skills for Workplace Success is a five-module, 16-lesson curriculum that enhances job-seeker skills such as communication, problem-solving, time management and accountability. This curriculum is offered to our youth to assist them in mastering their soft skills which employers believe are critical to job success. Once completed, our youth receive a certificate of completion to add to their portfolios.



*NextGen Working Smart Graduates*

- NextGen Wake hosted an awards ceremony for youth who earn high achievements so far in the program. Some awards given were the “positive growth mindset award”, the “tenacity award”, the” shining star award”, the “diligence and persistence award” and the “professionalism award”.





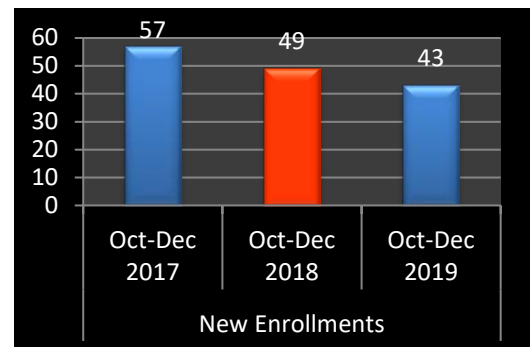
*NextGen Wake Participants with Awards Earned*

- The annual NC Youth Summit is scheduled for April 17 & 18, 2020 at the Embassy Suites in Cary. Over 400 youth and youth providers from across the state attend each year. We invite you to stop by to see the exciting activities that the youth participate in. If you would like to go, please contact Arva Gathers at 919.856.5663 or [arva.gathers@wakegov.com](mailto:arva.gathers@wakegov.com)

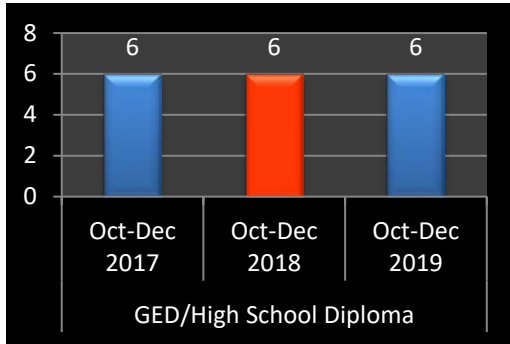
## WIOA Youth Program Data Summary: October - December 2019

### **Total New Enrollments: 43**

New enrollments in the NextGen program decreased by 14% from the same time period in the previous year. Under WIOA, youth are served for longer periods of time in order to ensure their success after they leave the program. The program is focusing on “quality of service” versus numbers served.

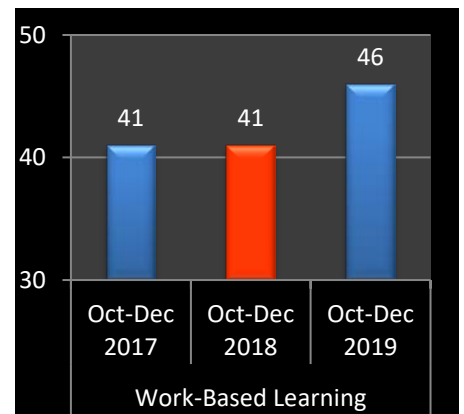


# March 2020 Operations Report



**Obtained GED/High School Diploma: 6**  
 Young adults obtaining their GED/High School Diploma remained at the same level during the same time period in the previous year. High School Diplomas are typically obtained in the Spring and the GED continues to be a challenge for most of our youth. Service providers are continuously trying to be more creative in their approach to preparing the youth for the GED.

**Work-based Learning Opportunities: 46**  
 Work-based learning opportunities include on-the-job training, work experience, and occupational skills training. The numbers for this year increased by 13% in relation to last year. Capital Area is required to spend 20% of youth funds on work-based learning opportunities.



**Entered Employment: 27**  
 Employment opportunities can be either part-time or full-time. The numbers for this year increased by 24% in relation to last year which shows more youth were going to work this quarter.

## NCWorks Career Centers

---

Data: October 1, 2019 – December 31, 2019

Narrative: December 2019 to current

- Capital Area launched VOSGreeter in Johnston County on November 4, 2019. Capital Area is working in partnership with the Department of Commerce to pilot NCWorks Online VOSGreeter in our local area. The NCWorks Online VOSGreeter is an automated check-in system that can be used in career centers to greet visitors as they walk through the door. Both first-time and returning individuals can be served quickly and efficiently. In addition, this tool streamlines the process of connecting customers with the appropriate staff. On February 7, 2020, Capital Area and key partners trained all Wake County NCWorks Career Center and NextGen staff on the NCWorks Online VOSGreeter automatic check-in system. The training included live demos, processes and procedures for checking customers in. In addition, a VOSGreeter soft launch date for Wake County Centers was scheduled for February 17, 2020.
- On December 5, 2019, the NCWorks Career Center Managers' meeting was hosted at the NCWorks Career Center located in Raleigh. The purpose of the meeting was to discuss performance, Code of Conduct processes, customer success, business engagement strategies, and to train Managers on VOSGreeter.
- Capital Area hosted its quarterly partner meeting for Wake and Johnston Counties. The Johnston County partner meeting was on December 17, 2019 at the NCWorks Career Center in Clayton. The Wake County partner meeting was on December 19, 2019 at the NCWorks Career Center in Raleigh. Both agendas consisted of discussion topics including the Referral Process, Performance, NCWorks Online updates, and partner highlights.
- On February 18-19, 2020, the Division of Workforce Solution conducted their annual Equal Opportunity (EO) review. This review ensures that all EO policies and procedures are followed and that we are in compliance with Section 504, Rehabilitation Act of 1973. There were no recommendations or findings as a result of the monitoring.
- On Thursday, February 20<sup>th</sup>, 2019 the NCWorks Career Center hosted its 3<sup>rd</sup> annual Information Technology (IT) Fair at the Tillery NCWorks Career Center. The Business Services team identified employers with entry-level to mid-level IT job openings to participate. Overall employer and job seeker feedback was very positive. Employers were impressed with the event flow, as well as the quality of candidate(s) that attended.



## March 2020 Operations Report

- Registered Employers: 20
- Attendees: 165
- Hires: 6 reported so far. Additional hires pending employer follow-up
- Wages: \$31,000 - \$65,000 annually



*2020 Annual Information Technology Career Fair*

- Access NCWorks is Capital Area's new and improved contact center that allows customers to call or chat online with a team member who can help them with their job search activities to find employment. Visit the website to chat or call the NCWorks Career Center at (919)715-0111 to try it out. Capital Area's One-Stop team is continuously working with the NCWorks Career Center leadership to meet the goals and outcomes of the pilot project.
- Throughout the year, the One-Stop System team conducts Quality Assurance Review visits to the NCWCC. There are three components evaluated for the full Quality Assurance Review noted as follows: programmatic, fiscal and center operations. Partial reviews evaluate Center operations only.

Result from this quarter's reviews are as follows:

NCWorks Career Center – Zebulon – December 12, 2019 - Partial

Results: Meeting Expectations

NCWorks Career Center – Clayton – October 28 – November 8, 2019 - Full

Results: Meeting Expectations

NCWorks Career Center – Swinburne – January 15, 2020 - Partial

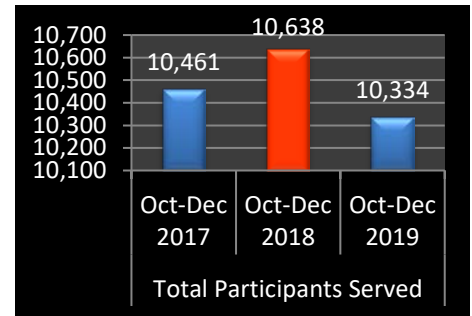
Results: Above Expectations

# March 2020 Operations Report

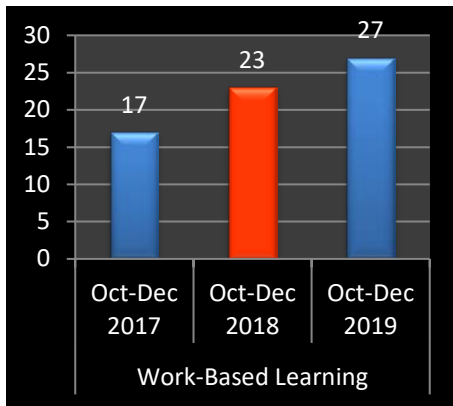
## WIOA NCWorks Career Center Program Data Summary: October – December 2019

### **Total Participants Served: 10,334**

Participants served represent traffic across all of the Capital Area NCWorks Career Centers. There was a slight decrease in customer numbers this quarter over the same time period from last year showing a slight 2.71% decrease. Staff are spending more time with the customers that are coming into the center because they have more barriers to address in this thriving economy.



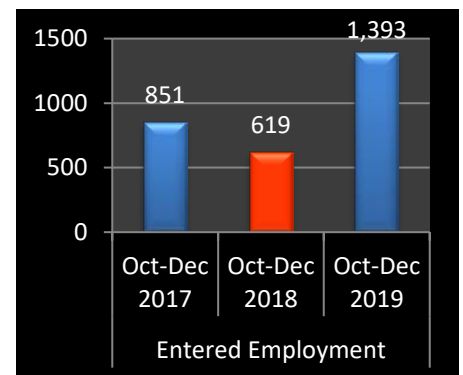
### **Total Work-Based Learning Opportunities: 27**



These work-based learning opportunities include on-the-job training, internships, and work experience. Work-based learning is a more effective way to get job seekers back to work quickly. There were twenty-four (24) on-the-job training and three (3) work experience opportunities for a total of twenty-seven (27) opportunities for this period. It is a 17.4% increase over the same period last year.

### **Total Employment Results: 1,393**

Employment results are real-time and are self-reported by customers and employers. Employment numbers had a significant increase of 125% for this time frame compared to the same timeframe in 2018. This represents 774 individuals. It is a 81.6% increase over last quarter's numbers (July – September 2019).



### **Finish Line Grant**

- The Finish Line Grant has continued to help many students in need throughout year two. Since the start of year two, we have approved over 100 students and disbursed around \$80k dollars to vendors to help students with financial emergencies. We have provided funds for assistance with vehicle repairs, childcare, eviction notices, utility bills, textbooks, etc.

# March 2020 Operations Report

- The collaboration between Wake Technical Community College and Johnston Community College continues to be excellent. We are utilizing Smartsheet as a tracking tool for students and the collaboration between the Community Colleges, CAWD, and the NCWorks Career Centers continues to be effective. Reports continue to be run by the Community Colleges to gather a list of all students that are at least 50% complete with their program of study and emails are sent out to these targeted students informing them of the Finish Line grant and the eligibility criteria.

## Tech Hire

Tech Hire, Capital Area’s Department of Labor (DOL)-funded partnership with Wake Tech to assist 350 young adults obtain training and employment in the information technology sector, marked the end of program year three this quarter. The program has exceeded all projected performance measures except placements. We are currently on track to exceed this measure as well. The focus going forward is on securing employment for the participants currently in the pipeline until the grant ends June 30, 2020.

Outcomes - through December 2019:

<b>Outcome</b>	<b>Goal</b>	<b>Actual</b>	<b>Percentage of Goal</b>
Total Participants served	350	509	145.4%
Total Participants enrolled in Education/Training Activities	336	353	105.0%
Total Participants completing Education/Training Activities	269	291	108.2%
Total Participants who complete Education/Training Activities AND receive a credential	148	193	130.4%
Obtained employment	235	214	91%

## Communications

---

- CAWD issued a press release about the ability of the career centers to help those facing job loss due to coronavirus. Spectrum News and WRAL requested interviews which the communications manager did at Tillery. The interviews provided an opportunity to encourage the public to use the contact center due to the possibility of centers closing all together.
- We also responded to an information request from Johnstonian News.
- In addition to providing information about NCWorks services, we have shifted to sharing information about hourly, flexible jobs that are booming due to coronavirus. This is largely to help the thousands of people being laid off by the hospitality industry.

# March 2020 Operations Report

## Performance

PY 2019 Quarterly Performance Results- Goal Versus Actual Percentage Achieved												
PY19												
WDB	Indicator Type	WIOA Title I - Adult				WIOA Title I - Dislocated Worker				WIOA Title I - Youth		
		Employ Q2	Employ Q4	Median Earnings	Credential	Employ Q2	Employ Q4	Median Earnings	Credential	Employ Q2	Employ Q4	Credential
Statewide	Actual	77.96%	76.16%	\$5,779	60.15%	71.64%	74.51%	\$7,040	61.43%	73.93%	70.93%	55.07%
	Goal	72.00%	71.00%	\$5,000	53.00%	77.00%	74.50%	\$6,500	60.00%	73.00%	72.00%	53.00%
	% of Goal	108.27%	107.20%	115.59%	113.48%	93.04%	100.01%	108.31%	102.39%	99.91%	98.52%	103.91%
34 Capital Area	Actual	83.66%	82.82%	\$6,582	64.84%	74.63%	78.79%	\$7,492	61.11%	72.97%	72.22%	56.00%
	Goal	73.00%	73.00%	\$6,661	63.00%	79.60%	79.00%	\$7,900	62.00%	71.00%	71.00%	62.00%
	% of Goal	114.60%	113.45%	98.81%	102.93%	93.75%	99.74%	94.84%	98.57%	102.78%	101.72%	90.32%
35 Durham	Actual	65.63%	68.33%	\$4,821	60.87%	78.95%	68.06%	\$7,925	50.00%	73.17%	60.87%	40.00%
	Goal	72.00%	74.00%	\$5,650	54.00%	76.50%	74.00%	\$6,300	61.00%	74.00%	71.00%	53.00%
	% of Goal	91.15%	92.34%	85.32%	112.75%	103.20%	91.97%	115.79%	87.97%	98.88%	85.73%	75.47%
37 Charlotte Works	Actual	74.64%	72.73%	\$6,329	48.43%	78.72%	85.37%	\$10,025	52.08%	73.85%	69.96%	72.83%
	Goal	75.00%	76.00%	\$6,200	62.00%	77.50%	75.00%	\$8,000	67.00%	79.00%	77.00%	53.50%
	% of Goal	99.51%	95.69%	102.07%	78.11%	101.58%	113.82%	125.31%	77.74%	93.48%	90.86%	136.12%
42 Greensboro	Actual	79.55%	74.55%	\$6,418	62.35%	79.46%	72.34%	\$6,773	66.67%	76.54%	68.63%	31.58%
	Goal	73.00%	75.00%	\$5,000	62.00%	80.50%	80.00%	\$6,900	61.50%	72.00%	74.00%	61.00%
	% of Goal	108.97%	99.39%	128.36%	100.57%	98.71%	90.43%	98.16%	108.40%	106.31%	92.74%	51.77%

Four of the 23 Boards are meeting or exceeding all their performance indicators

WDB	Indicator Type	WIOA Title III - Wagner-Peyser		
		Employ Q2	Employ Q4	Median Earnings
Statewide	Actual	71.00%	70.31%	\$4,993
	Goal	72.00%	71.00%	\$5,000
	% of Goal	98.61%	99.03%	99.86%
34 Capital Area	Actual	72.59%	73.00%	\$6,151
	Goal	73.00%	73.00%	\$6,661
	% of Goal	99.44%	100.00%	92.35%
35 Durham	Actual	73.15%	74.22%	\$5,426
	Goal	72.00%	74.00%	\$5,650
	% of Goal	101.60%	100.29%	96.04%
37 Charlotte Works	Actual	70.67%	74.32%	\$6,527
	Goal	75.00%	76.00%	\$6,200
	% of Goal	94.23%	97.79%	105.28%
42 Greensboro	Actual	72.33%	75.49%	\$4,960
	Goal	73.00%	75.00%	\$5,000
	% of Goal	99.09%	96.65%	99.22%

- GREEN** Exceeds - % of goal exceeds 100% of the negotiated level of performance
- YELLOW** Meets - % of goal is between 90 to 100% of the negotiated level of performance
- RED** Fails - % of goal is less than 90% of the negotiated level of performance

Capital Area is currently on track to meet or exceed all performance indicator outcomes. The "Attainment of a Credential" measure, where Capital Area has struggled in the past has been a major focus this program year. Extensive training has been conducted as well as reevaluating how we obtain and document credentials. We are seeing results and Capital Area is meeting or exceeding all measures, one of only four boards.

# March 2020 Operations Report

## Finance

Below is a financial status summary report for the period July 1, 2019 – December 31, 2019 for CAWD funding. As 50% of the Program Year 2019 (PY19) has been completed, the WIOA funding streams for Adult (54%) and Dislocated Worker (59%) and Youth (63%) are slightly reflecting potential cost overruns. The second Contingency fund allocation of \$200,000 will lower the total Dislocated Worker spending level to 52%. A third Contingency request is also planned for April 2019. These additional funds and/or contract reductions are options to ease the remaining deficit by program year end. Uncommitted Administration (45%) funding is also a potential source for addressing some of the projected deficits. Infrastructure Cost grant funding (nearly \$290,000) was utilized (82%) to pay for occupancy costs and new computers in the Adult centers that were traditionally paid with Adult and Dislocated Worker funding.

A new grant, Roads to Reentry, commenced the 4-year term in September 2019. Both the YouthBuild and TechHire grants are in the final year, and currently reflect an abundance of funding for the respective programs for PY19. Other grant activities include \$125,000 received as additional Finish Line Grant funds to be expended through Wake Tech and Johnston Community College, and a new funding of \$130,000 received from the NC Department of Public Safety for operating the Local Reentry Program.

CAPITAL AREA CONSORTIUM - FINANCIAL STATUS REPORT - QUARTER ENDING DECEMBER 2019				
				<b>50.0%</b>
ACTIVITY	AVAILABLE	SPENT	BALANCE	% EXPENDED
<b>TITLE I ADULT</b>	\$1,871,965.52	1,006,126.68	865,838.84	53.75%
<b>TITLE I DISLOCATED WKR*</b>	1,320,159.79	785,906.25	534,253.54	59.53%
<b>TITLE I YOUTH</b>	1,519,668.00	958,012.78	561,655.22	63.04%
<b>WIOA ADMINISTRATION**</b>	715,405.62	325,175.25	390,230.37	45.45%
<b>Call Center Initiative - ACCESS NCWorks 2018**</b>	45,291.54	8,883.68	36,407.86	19.61%
<b>Road To Reentry Project Grant USA 2019 (DOL)**</b>	1,500,000.00	61,032.14	1,438,967.86	4.07%
<b>YouthBuild USA 2017 (DOL)**</b>	469,083.72	164,171.16	304,912.56	35.00%
<b>TECH-HIRE (PROJECT SECURE) (Wake Tech/DOL)**</b>	1,008,462.26	196,049.21	812,413.05	19.44%
<b>Second Chance at Success Initiative Pilot (Local)</b>	50,000.00	20,263.82	29,736.18	40.53%
<b>NextGen Sector Patnership Grant**</b>	92,618.35	38,463.74	54,154.61	41.53%
<b>Business Services 2019</b>	75,000.00	48,635.52	26,364.48	64.85%
<b>Finish Line Grant 2018</b>	57,200.22	45,952.88	11,247.34	80.34%
<b>Finish Line Grant 2019</b>	26,500.00	15,870.77	10,629.23	59.89%
<b>State Leadership Training Grant**</b>	130,002.70	16,813.58	113,189.12	12.93%
<b>Infrastructure Cost Grant 2019</b>	285,986.22	236,194.99	49,791.23	82.59%
<b>Joint Strategic Planning Grant 2019**</b>	10,000.00	10,000.00	-	100.00%
<b>TOTAL</b>	<b>\$9,177,343.94</b>	<b>\$3,937,552.45</b>	<b>\$5,239,791.49</b>	<b>42.91%</b>

Note: \*\* Included in WIOA Admin is \$134,793.00 of admin money from other Special projects

ACTIVITY	AVAILABLE	SPENT	BALANCE	% EXPENDED
<b>TITLE I DISLOCATED WKR w/ 2nd CONTINGENCY*</b>	1,520,159.79	785,906.25	734,253.54	51.70%

Note: \* Additional Contingency Grant of \$200,000.00 to be expended on Dislocated Worker

NEW FUNDING AFTER DECEMBER 2019	AVAILABLE	SPENT	BALANCE	% EXPENDED
<b>Finish Line Grant 2020</b>	125,000.00	-	125,000.00	0.00%
<b>DPS- Local Re-Entry Grant 2020</b>	130,000.00	-	130,000.00	0.00%