



CAPITAL AREA
WORKFORCE DEVELOPMENT

Operations Report

December 2022

Table of Contents

Strategic Initiatives	2
Business Engagement	7
WIOA Youth & Young Adult Services	9
NCWorks Career Centers	12
Special Projects	14
Performance	17
Finance	19

Strategic Initiatives

Youth Advisory Councils

The Johnston Youth Advisory Council is planning a full JoCo Connectors Mentoring program this school year at Smithfield Selma High School. CAWD provided a small grant to hire a part-time coordinator. The committee also secured funding from Duke Energy for \$25,000! These funds will allow the committee to serve the first cohort of youth with career exploration, life skills, and mentoring.

With the addition of new counties, CAWD is developing a strategy for a regional Youth Advisory Council. This plan will allow for regional collaboration while also encouraging efforts to address local challenges. This new strategy will be developed over the next few months and rolled out in 2023.

Reentry

Wake Local Reentry Council

The Wake Local Reentry Council continues to equip individuals with resources, including housing, food, transportation, clothing, medical and mental health service coordination and system navigation, education and training scholarships, employment planning and access to a network of community resources. The core staff provide short term, triage-type support and connectivity to partners within the LRC network for long-term support and resources to address many of the barriers that hinder people from achieving a success and self-sufficiency after incarceration. Over the past months we focused heavily on community engagement to strengthen and enlarge the network of support as well as facility in reach to increase awareness of the resources available to assist individuals. As of October, we have assisted 153 participants with basic needs, housing support, technology assistance, employment and education support, and employment placement.

Wake LRC Strategic Plan:

The LRC Executive Committee is charged with developing a strategic plan to direct the work of the Wake LRC network. This will be the first-ever strategic plan in the history of Wake LRC. The Committee has been busy developing the core elements of the plan to include the mission statement, vision statement, and value statements for each of the five values that represent how we want to show up in the community. In phase two of plan development, the Executive Committee established four Strategic Goals Areas: Network/Partner Engagement, Community Awareness, Vital Support, and Stable and Sustainable Infrastructure. In phase three, a task force was formed to develop strategies and tactics for each of the goal areas. In the coming weeks, the task forces will reconvene to create a timeline, metrics and accountability for the targeted outcomes. A draft of the strategic plan draft will be discussed with the full Wake LRC as we prepare for the new year.

Wake LRC Client Success Story:

Mr. M came through the doors of Wake LRC in August 2022. He was referred to the organization through a local housing partner. From the start, Mr. M has been very communicative, accountable, and a strong advocate for himself. Originally from New Jersey, he decided to make North Carolina his new home with the intentions to have a better life. Post incarceration, Mr. M rebranded himself professionally as a Chef. He loves to cook. He is also an Army Veteran. Recently, he accepted a position as a cafeteria supervisor at Duke Raleigh Hospital and continues to work on call as a Chef at the Carolina Ale House. With additional reentry support, Mr. M has been able to receive work

December 2022 Operations Report

supplies, hygiene items, phone service cards, and life skills training to meet his needs. Mr. M is focused and determined to keep pushing forward and the Wake LRC is rooting for him all the way!

Wake LRC Partnership Success Story:

The generosity of Syneos Health, a fully integrated biopharmaceutical solutions organization will enable Wake LRC to empower more than one hundred individuals with access to connectivity through technology. In October, the staff at Syneos Health donated 127 cleaned and unlocked iPhones along with chargers and some cases that will be used to assist individuals who need means to connect to family, potential employers, and community service providers. This donation will also increase independence and confidence.

Reentry Expansion Updates:

The Wake LRC team has now expanded to include a Reentry Employer Engagement Consultant who will work to establish relationships with employers. Educating and supporting a network of employers beyond placement will increase awareness of the many benefits returning citizens bring to the workforce. Research shows that finding the “Right” employment that provides a family-sustaining income and a sense of purpose, dramatically reduces recidivism. This role is key to educating the network of employers and creating the process for staff to prepare and properly match program participants with the best opportunities according to the needs of the employer and strengths of the potential employee. The team is excited and ready to assist more individuals with their employment goals.

Wake Partners Reentry Program Grants

Wake Partners Reentry Grantees provide services to individuals who have returned or are returning to their communities from prisons. Some of the services provided are below:

- **Fathers Forever** provided support to returning men in their transition by providing housing support, personal grooming support, and cell phones for work and family communication. In preparation for job interviews, men were treated to haircuts. Participants in the program also received cell phones to bridge the communicate gap that often exists when attempting to reconnect with family members and when conducting job searches.
- **Interfaith Prison Ministry for Women (IPMW)** provided women with wrap around services and housing support for those enrolled in their Women’s Reentry Project. In September, the women participated in the first of a six-session Financial Literacy module. The first session focused on Your Money Values and Influences, which prompted the women to think about their values and how they influence and impact their spending habits.
- **Family Resource Center of South Atlantic (FRSCA)** provided case management to participants in the community. FRSCA continues to work with individuals to help them strengthen their family relationship to be able to provide support when returning home.
- **Passage Homes** – Passage Homes ramped up its recruitment for enrollment in the second and third cohort of its HVAC training. Three participants have successfully completed the HVAC course and had a final soft skill training on Federal Fair Housing and Amity CAMT.
- **JT Locke Resource Center dba Justice Served** provided housing support for multiple families between July-September using Wake Partners Reentry Grants and continues to offer support for returning citizens. Justice Served continues to advocate for individuals that are justice involved to increase opportunities and reduce barriers.

December 2022 Operations Report

Wake Partners Grantee Performance:

Wake Partners Reentry Grants		Total Participants Served by Grantees March-September 2022	
Grantee Name	Goal	Cumulative Totals - YTD	Cumulative Percentage to Goal YTD
Fathers Forever	87	126	146%
Interfaith Prison Ministry for Women	40	41	103%
Family Resource Center of South Atlantic	35	18	51%
Passage Homes	10	9	90%
JT Locke Resource Center	20	51	255%
Totals	192	245	Cumulative Percentage: 128%

Wake Partners Reentry Grants Snapshot as of September 30, 2022	
Total served	245
Obtained or maintained employment	107
Completed life skills/self-sufficiency/educational program	61
Obtained permanent housing	21
Re-arrests	23

Reentry Employment Opportunities Grant, Department of Labor

Roads to Reentry, a U.S. Department of Labor grant, is providing follow up to its participants until March 31, 2023. The program continues to focus on leveraging partnerships for ongoing services for those in follow up. Individuals are being referred to partner agencies like the Wake County Local Reentry Council, Community Success Initiative, and the WIOA program.

Final performance measures are as follows:

Roads to Reentry (DOL RP-3)	Performance Goals	October 2019 - September 2022	% of Goal
Enrollment	188	190	101%
Placement in Employment	132	135	102%
Occupational Skills Training	113	139	123%
Credential Attainment	113	129	114%
Recidivism Rate in Follow-up	Less than 37 individuals	3	8%

Roads to Reentry Success Story:

Mrs. L. was Roads to Reentry's first participant to successfully earn their GED while enrolled in the program. Since that time, she successfully completed her Peer Support Specialist (PSS) training and certification as well.

December 2022 Operations Report

Upon completing her PSS training, she began looking for work and she learned quickly that not having her license would be a hinderance to finding Peer Support Specialist work. While Mrs. L has never had a driver’s license or any moving violations, she was unable to obtain a North Carolina Driver’s License due to laws in Florida. In Florida, if you are convicted of a drug possession charge there, they place fines on your driving record that you must pay before you are able to obtain a license, even in another state! Mrs. L. worked diligently to pay off her fines using the fixed income she receives from a Social Security Survivor benefit. In September, Roads to Reentry was able to pay for a non-owner’s policy for her to obtain her license!

Now, she can drive as she seeks employment as a Peer Support Specialist. Mrs. L’s determination and dedication to sticking to the career plan she developed has continued to allow her to take advantage of the opportunities of the program. She is a wonderful example of the things that can be accomplished when a returning citizen has a network of support when exiting detention and incarceration.

Wake County Special Grants

Capital Area Workforce Development is monitoring the grants of Community Success Initiative, Inc., and StepUp Ministry, Inc.

- StepUp Ministry started the process for engaging individuals one-on-one and are providing weekly employability skills and financial literacy classes. Some participants have completed the American Conservation Experience training class. ENER-G workshops are planned and are scheduled to kick off in October. A partnership with NCWorks was launched to promote employability skills during employer Cluster Hiring events.
- Community Success Initiative (CSI) goal is to create a sustainable transition and reentry process that ensures coordinated employment and supportive services for people released from the Wake County Detention Center and prisons. Individuals attended ongoing workshops to increase their employability and life skills. Workshops offered were, GPS to Success, Ready to Work, Strategies for Managing Everyday Success, and CSI Alumni and Partner Week. CSI also assists with housing and provide other reentry services to increase chances of self-sufficiency and reduce recidivism.

Grantee Name	Goal	Cumulative Totals - YTD	Cumulative Percentage to Goal YTD
Community Success Initiatives	95	88	92%
Step Up Ministry	200	78	39%
Totals	295	166	Cumulative Percentage: 56%

Hotel Workforce Initiative



The Hotel Workforce Initiative, now branded as Five Stars—Hotel Employment Initiative, was funded through ARPA by Wake County and the City of Raleigh, started in July. The program is funded at \$1,353,682 from July 1, 2022 through December 31, 2024.

In September and October, the new staff of the initiative began to engage local hotel leaders into collaborative work. The engagement included two phases so far, one-to-one meetings and an industry roundtable in October. The goal of the one-to-one engagement was to explore current challenges in hiring, promising industry innovations and effective best-practices in talent acquisition and retention. In addition to working with hotel leaders and hospitality ownership groups, staff initiated collaborative partnerships with Wake and NC Hospitality Alliance, the North Carolina Restaurant and Lodging Association, the Greater Raleigh Convention and Visitor’s Bureau, the National Restaurant Association and the Global Hospitality Alliance. During the industry roundtable, hotel leaders identified the most promising initial action steps to address their top challenges:

1. Identify and implement best practices in hotel workplace culture to retain and recruit top talent.
2. Develop a hire-and-train process to pull promising applicants into industry employment and then to train them with the necessary soft and technical skills for success.
3. Develop a marketing campaign targeting former hotel employees and applicants 55+ years old.
4. Develop apprenticeship and pre-apprenticeship programs to create a talent pipeline.

Next steps will include hiring of a career advisor at the NCWorks Career Center and advancing the four action steps identified above including the development of a standalone website to support the marketing campaign. The overall objectives of the program include:

- Sector engagement to understand industry needs and develop career pathways
- Identify the most needed training courses and credentials and secure training providers
- Provide support services to lower barriers for potential employees
- Provide incentives or stipends to encourage participation and completion for participants
- Provide incumbent worker training to assist current employees with advancement, increase in income, and to improve retention
- Recruit individuals throughout Wake County by highlighting opportunities and growth in the hospitality industry

December 2022 Operations Report

The program is still in the planning phase and has not started recruiting and serving job seekers but has started employer engagement. The performance outcomes are listed below:

Reporting Item	Program Goal	Quarterly Total July 1-Oct 30	Cumulative Totals - PTD	Cumulative Percentage to Goal PTD
Total Number of Employers engaged in employer roundtables	15	16	16	106%
Total Number of Individuals reached in outreach campaign either virtually or in person	500	0	0	0%
Total Number of Individuals who earn a hospitality credential	135	0	0	0%
Total Number of Individuals who participate in On-the-Job Training	54	0	0	0%
Total Number of Employers who participate in Incumbent Worker Training	17	0	0	0%
Total Number of Individuals who secure employment in the hotel industry	100	0	0	0%

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Business Engagement

Economic Development Letters of Support

CAWD has provided 8 letters of support from mid-September 2022 through November 2022 projecting 2,311 new jobs with an estimated average compensation of \$74,376 per position. These organizations represent the Life Sciences, Advanced Manufacturing and Manufacturing industries.

ARPA Update: Entrepreneurship Initiative

The development of the Entrepreneurship model, ‘Pathway to Entrepreneurship’, is completed and launched in June. This end-to-end entrepreneurship model supports individuals who are interested in exploring entrepreneurship as a career. CAWD’s Small Business Manager is currently supporting 34 entrepreneurs through one-on-one engagement. To date, 60% of participants are first time entrepreneurs and 97% are minorities.

ARPA Update: Small Business Workforce Development

This project funds support for small businesses owned by minorities, women, individuals with disabilities and veterans through training and developing their workforce. To date, 16 businesses and 43 participants were served through On-the-Job Training, Work Experience,

and Incumbent Worker Training.

North Carolina Department of Commerce, Division of Workforce Solutions ARPA Grant

CAWD received a grant award of \$850,000 for Small Business Work-Based Learning to provide resources and expand services in the CAWD service area. This program will focus on supporting the talent pipeline of small businesses. The target businesses are small and micro-businesses with less than 25 employees with a priority focus on those owned by minorities, women, individuals with disabilities and veterans as well as rural communities. This program will build on and coordinate with the work piloted in Wake County through the Small Business Workforce Development Grant funded by Wake County Government. The goal of that program and this expansion is to provide small and micro businesses the tools needed to compete with larger businesses and grow their businesses and workforce.

Incumbent Worker Grant: Catalyst 20/20

The Catalyst 20/20 grant drives growth in industry through the learning and development of an organization's existing workforce. Two Incumbent Worker Training grant applications were approved. The employers represent the Service and Manufacturing industries. Four participants are scheduled to be trained because of these grants.

WARN Notice

CAWD received two WARN (Worker Adjustment and Retraining Notification) notices and one referral:

- **Kepro**
CAWD received a WARN Notice in September for Kepro (Wake County) due to the reduction of the scope and capacity of the NC COVID Care Coordination contract with the NC Department of Health. 97 employees will be impacted effective November 28, 2022. To date, 3 employees have been reassigned.
- **GKN Driveline North America**
CAWD received a WARN Notice in October for GKN Driveline North America (Lee County) due to the permanent closure of its facility in Sanford, NC. 47 employees will be impacted effective March 31, 2023.
- **PennyMac**
CAWD received a referral through the Cary Chamber of Commerce that 24 employees were impacted on October 25, 2022. A hiring event was held on November 15th for this group with an employer seeking candidates with client-facing financial services experience.

Raleigh Business Roundtable Events

CAWD presented at two small business roundtable events on September 26 and October 24, 2022. Presentations highlighted the services available to support businesses and the Pathway to Entrepreneurship initiative. These events were coordinated by Raleigh Councilman Corey Branch. Approximately 20 business owners attended each event.

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WIOA Youth & Young Adult Services

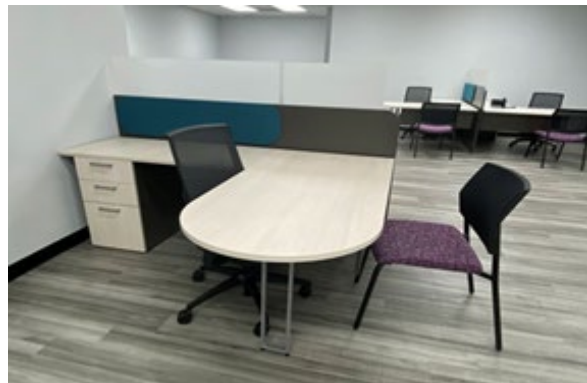
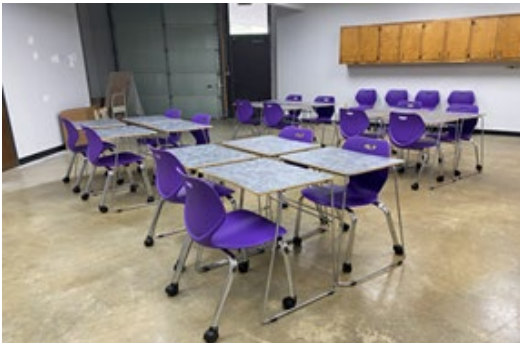
Data: July 1, 2022 – September 30, 2022

Narrative: August 2022 – November 2022

The NextGen Wake Center has been refreshed with new furniture in September 2022. Artwork for the walls is coming soon. Below are some photos from the Center:



*Pictured:
1st Left: Front
Lobby
1st Right: Resource
Area
2nd Left: Training
Room
2nd Right: New Staff
Desks*



During the first quarter of PY 22, NextGen Johnston hosted several workshops and tours for NextGen participants:

- August 2022: NextGen hosted Health and Wellness and Self-Advocacy workshops.
- September 2022:
 - NextGen coordinated a tour of Wayne Community College (WCC) for participants. The participants had the opportunity to learn about various post-secondary programs offered at WCC as well as tour the campus facilities.
 - Job Search and Resume Creation Workshops were also provided. Participants learned how to conduct a job search utilizing online job search engines, following up on applications and common documents to attach to a job application.

NextGen Johnston: Three participants in the Lineman Pre-Apprenticeship program through ElectriCities completed summer work experiences at local towns. All three participants are continuing their education in this and related fields this Fall. One of the success stories for this program was featured by the Town of Clayton in celebration of ElectriCities of NC Public Power Week. Check out the story on our Capital Area’s Facebook [page](#).



NextGen Wake hosted a Community Resource Fair on September 23rd. The fair connected participants to several resources such as employers, housing, food services, and childcare. Forty-eight participants and sixteen community organizations attended the event. Below are photos of the event.



NextGen Wake Staff



NextGen Wake Partner

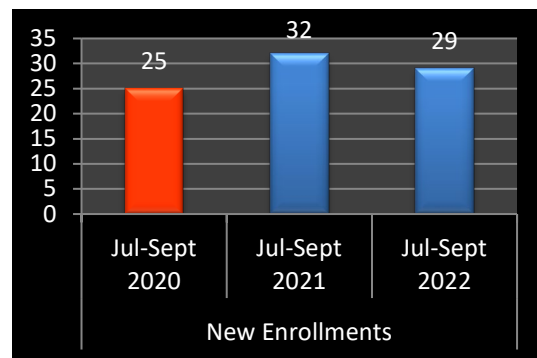


Resource Fair Participant

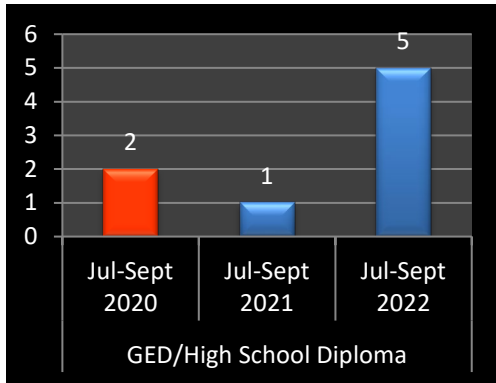
WIOA Youth Program Data Summary: July - September 2022

Total New Enrollments: 29

Enrollments for the first quarter of the program year decreased slightly by 9% compared to last year during the same period. Program recruitment experienced a decrease due to service providers staffing challenges. Both service providers are working diligently to combat staffing challenges and expect enrollment numbers to increase.



December 2022 Operations Report

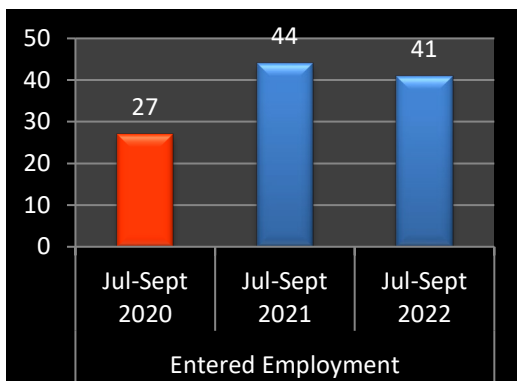
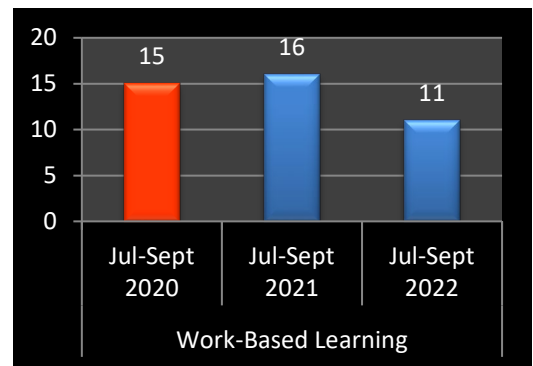


Obtained GED/High School Diploma: 5

The GED/High School Diploma saw an increase from the same period last year. The Community College is providing instruction to GED classes in our larger Centers in Wake and Johnston. Even with the increase, youth are continuing to gravitate more to employment opportunities than completing their GED/High School Diploma.

Work-based Learning Opportunities: 11

Work-based learning opportunities include on-the-job training, work experience, and occupational skills training. The numbers from this period to last year saw a decrease by 31% from the same period in the previous year. Work-based learning experienced a decrease due to service providers staffing challenges. Both service providers are working diligently to combat staffing challenges and expect work-based learning numbers to increase.



Entered Employment: 41

Employment opportunities can be either part-time or full-time. The numbers for this year saw a slight decrease by 7% compared to last year. The program continues to see an increase in employment as more young adults come into the NextGen Centers needing employment.

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NCWorks Career Centers (NCWCC)

Data: July 1, 2022 – September 30, 2022

Narrative: August 2022 – November 5, 2022

CAWD has worked diligently to ensure that the acquisition of Lee and Chatham counties was a seamless transition for staff, customers, partners, and all others involved. Lee and Chatham counties successfully transitioned to the Capital Area region on July 1, 2022.

CAWD hosted its virtual quarterly partners meeting for its region. The Lee, Chatham and Johnston County partner meeting was on September 7, 2022. The Wake County partner meeting was on September 15, 2022. Both agendas consisted of discussion topics including CAWD Hot Topics, Performance, Referral Progress, Partner highlights, and Networking. Wake County's partner's meeting also included a presentation about CAWD's Small Business Entrepreneurship Initiative. Outcomes of the meeting: Partners discussed challenges with and changes to NCCARE360 (referral tool). NCCARE360 staff will be at the next meeting. Discussed and implemented additional strategies to improve NCWorks and NextGen Career Centers performance. Chatham County Department of Social Services will begin referring Work First participants to the NCWCC in their area. Partners will research various vulnerable populations and bring data back to the next meeting.

Capital Area hosted its virtual quarterly NCWCC systemwide Managers meeting on September 22, 2022. The agenda consisted of Performance Outcomes, NCWCC and NextGen Data Analysis, Capital Area Hot Topics, Certification and Challenges. Outcomes of the meeting: The Managers brainstormed additional strategies to improve Center traffic virtually and in-person. CAWD's Contract Manager provided additional strategies to improve performance measures.

North Carolina's state Workforce Development Board, and the NCWorks Commission, works on behalf of the Governor and under the authority of WIOA, N.C. General Statute 143B-438.10 and other applicable laws, rules, regulations, and requirements to develop and oversee an effective and efficient workforce development system in North Carolina. The commission, in consultation with chief elected officials and local boards, establishes criteria for assessing NCWorks Career Centers. The criteria are used to assess NCWCCs at least every three years. On September 29, 2022, CAWD submitted its NCWCC and NextGen certification application to the NCWorks Commission for certification. CAWD's certification site visits were November 14-16, 2022.

October was Workforce Development Professionals Month. CAWD celebrated its workforce development professionals by hosting activities throughout the month of October. The celebration kicked off with a continued conversation on Diversity, Equity, and Inclusion by Danya Perry, Director of Diversity, Equity, and Inclusion with Wake County Government.

Throughout the year, the One-Stop System team conducts Quality Assurance Review visits to the NCWCC. There are three components evaluated for the full Quality Assurance Review noted as follows: programmatic, fiscal, and center operations. Partial reviews evaluate Center operations only. Results from this quarter's reviews are as follows:

NCWorks Career Center – Clayton – Partial – July 28, 2022

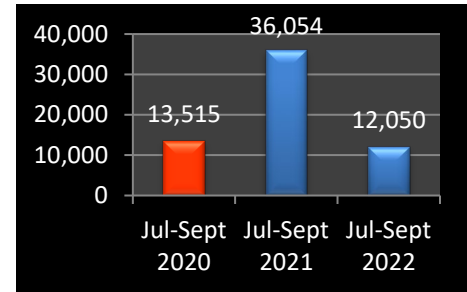
Results: Exceeds Expectations

NCWorks Career Center – Wake Forest – Partial – October 20, 2022
 Results: Above Expectations

WIOA NCWorks Career Center Program Data Summary: July – September 2022

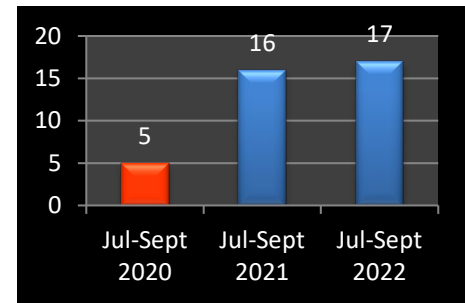
Total Participants Served: 12,050

Participants served represent traffic across all the Capital Area NCWorks Career Centers accessing service through NCWorks Online. There was a decrease of 67% in customer numbers this quarter over the same time period last year. The large number served in 2021 included pandemic unemployment customers as well as non-traditional UI recipients such as small business owners. During that timeframe, the Governor issued an Executive Order to reinstate certain work search and work registration requirements, as well as the requirement that the applicant be actively seeking work, for all state unemployment insurance claimants.



Work-Based Learning Opportunities: 17

Work-based learning opportunities include on-the-job training, internships, and work experience. While work-based learning opportunities have been a proven strategy to get job seekers back to work, currently jobseekers are securing positions without utilizing these resources due to the current job market. There was a slight increase of 6% over the same period last year. Business Services staff continues to work hard in identifying employers for Work-based learning opportunities.



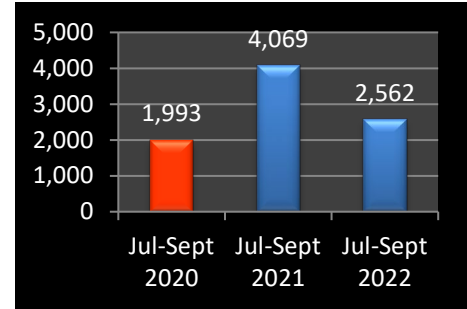
Total Employment Results: 449

Employment results are real-time and are self-reported by customers and employers. Reported hirings are remaining steady. There was a 19% decrease in employment numbers over the same timeframe last year and 3% increase from last quarter. Business Services staff continues to work hard in identifying talent for employers. A challenge identified is that job seekers are not informing NCWCC staff when they gain employment. NCWCCs have instituted a follow up strategy to improve employment results.



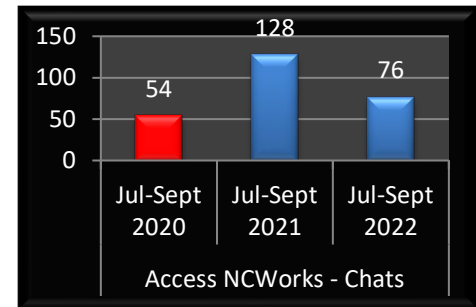
Access NCWorks Contact Center – Calls: 2,562

Access NCWorks contact center continues to be a valuable resource for customers. There was a decrease of 37% in calls over the same timeframe from last year. Since the center has returned to normal operations, more people are coming into the center vs. calling on the phone. Most of the calls continue to be for the Reemployment Services and Eligibility Assessment (RESEA) program, Career Services, and Scholarship related services.



Access NCWorks Contact Center - Chats: 76

As a part of the NCWorks contact center, chats are received by staff. There was a decrease of 63% over the same timeframe from last year, and a 17% increase from last quarter. Staff can quickly answer questions and direct customers to online resources through chat. It is a real time resource that is convenient for the customers. Since the center has returned to normal operations, more people are trickling into the center vs. calling on the phone.



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Special Projects

CAREER Grant

CAWD was awarded approximately \$2 million dollars from the US Department of Labor under a CAREER (Comprehensive and Accessible Reemployment through Equitable Employment Recovery) National Dislocated Worker Grant (NDWG), to assist individuals from historically-marginalized communities or groups and individuals who have been unemployed for an extended period of time or who have exhausted UI or other Pandemic Unemployment Insurance programs. The goal is to serve 250 dislocated workers over a two-year period (August 20, 2021 – August 19, 2023).

This program serves Wake and Johnston Counties residents. Both counties have experienced high unemployment due to COVID and this program can benefit the entire region.

At the height of the recession, the region lost over 200,000 jobs. While the program is open to dislocated workers in Wake and Johnston Counties, CAWD will provide additional outreach and continue to expand community partnerships to historically marginalized communities.

See below an outreach activity that took place during this reporting time period at the Lincoln Heights Elementary School:

December 2022 Operations Report

- On October 27, 2022, CAWD and the NCWCC in Fuquay-Varina participated in the Southern Region Resource Fair at Lincoln Heights Elementary School. The Southern Region Resource Fair was a one-stop event to provide resources and support to members of the community. Dozens of organizations were onsite to discuss a wide range of free services for adults, youth, and all residents. Visitors were able to secure resources ranging from education and career services to health checks, dental screenings, and clothing resources. There were approximately 600 visitors in attendance at the event.
- This grant has also allowed for the following (1) an expansion of virtual tools such as Access NCWorks, virtual reality career exploration, and improved technology to offer virtual workshops (2) addresses the mental health challenges faced by long-term unemployed individuals, and (3) has provided additional Access NCWorks contact center staff to provide virtual extended hours of operation throughout the Capital Area NCWCC system.

CAREER Grant Customers Served

	07/01/22 – 09/30/22	Overall Totals	Goal	% of Goal
Enrollments	20	131	250	52%
Short-Term Training	5	43	N/A	N/A
On-the-Job Training	9	28	N/A	N/A

SkillsBuild

Since going live on March 2021, 1,496 customers have been registered for IBM SkillsBuild; 4,156 learning hours have been completed; 4,230 learning activities have been completed; and 326 digital credentials have been obtained by customers. IBM SkillsBuild continues to be a valuable resource for individuals seeking to upskill, job seekers, and entrepreneurs.

Individuals 18 years of age or older can submit a SkillsBuild Access Request form on the CAWD website at <https://capitalareancworks.com/skillsbuild/>. The SkillsBuild main platform has approximately 100 badges that an individual can earn, claim through the Credly open badge software, and post to their professional social media profiles, such as LinkedIn. SkillsBuild is a free learning resource for users to access and an excellent way to build knowledge and upskill.

Finish Line Grant

The collaboration between CAWD, Wake Technical Community College (WTCC), and Johnston Community College (JCC) was very successful. The community colleges identified eligible students. The community colleges ran reports to gather a list of all students that were at least 50% complete with their program of study and emails were sent out to these targeted students informing them of the Finish Line Grant and the eligibility criteria.

CAWD entered year five of the Finish Line Grant on July 1, 2022. The first quarter of this fiscal year, July 1 through September 30, 2022, Capital Area approved 24 grants and paid out over \$17,000 to vendors to help students in need. FLG funding has been used to assist students with vehicle repairs, rent, utility bills, etc.

Effective October 1, 2022, CAWD will no longer administer the Finish Line Grant; it has been

December 2022 Operations Report

transitioned to the Community Colleges.

Back to Work 50+

Capital Area has implemented BACK TO WORK 50+ in the NCWorks Career Centers to provide the training, coaching, and job seeking tools needed for older workers to compete with confidence for today’s in-demand jobs. CAWD is partnering with AARP on this project. Registration is held online for the Information Sessions. The participants are encouraged to sign up for coaching sessions and individualized job search assistance afterwards. The cohort ends with an employer panel who discusses the hiring process at their companies and what they are looking for in new employees. Participants have also exchanged contact information with each other so they can continue to stay in touch.

Staff contact: Jessica.locklearmcleod@wakegov.com

Back to Work 50+ Customers Served

	07/01/22 – 09/30/22	Year to Date Totals
Information Sessions	6	22
Coaching/Individual Assistance	4	15

December 2022 Operations Report

Performance

Capital Area Adult and Youth programs ended the year strong, and each met or exceeded all five Federal Performance Indicators. Dislocated Worker did not meet Entered Employment Q2 and Q4 and Wagner Peyser did not meet Entered Employment Q2. The Entered Employment outcomes are the measures that most Boards struggled with in PY21.

Capital Area, starting with the 1st quarter of Program Year 2022, will meet quarterly and monthly to address any issues in real time to ensure we meet or exceed our Federal Performance Indicator goals. *Staff contact: Susan.Jablonski@wakegov.com*

WDB	Indicator Type	WIOA Title I - Adult					WIOA Title I - Dislocated Worker				
		Employ Q2	Employ Q4	Median Earnings	Credential	Skill Gains	Employ Q2	Employ Q4	Median Earnings	Credentia l	Skill Gains
Statewide	Actual	78.1%	76.4%	\$7,287	64.7%	60.5%	71.5%	71.0%	\$8,089	66.1%	68.3%
	Goal	78.0%	75.0%	\$5,600	56.0%	47.0%	75.0%	73.0%	\$6,800	59.0%	51.0%
	% of Goal	100.2%	101.9%	130.1%	115.4%	128.7%	95.4%	97.3%	119.0%	112.0%	133.0%
34 - Capital Area	Actual	77.2%	76.9%	\$7,576	68.3%	77.4%	66.1%	68.2%	\$9,265	62.5%	88.7%
	Goal	78.5%	76.5%	\$6,961	65.0%	72.5%	76.0%	78.0%	\$7,700	63.6%	71.5%
	% of Goal	98.3%	100.5%	108.8%	105.1%	106.7%	87.0%	87.5%	120.3%	98.3%	124.1%
35 - Durham	Actual	72.1%	74.2%	\$8,168	56.4%	32.1%	80.8%	82.1%	\$7,840	68.8%	62.5%
	Goal	74.0%	75.5%	\$5,600	60.0%	53.5%	77.5%	73.0%	\$7,200	61.0%	51.5%
	% of Goal	97.4%	98.3%	145.9%	94.0%	60.1%	104.2%	112.5%	108.9%	112.8%	121.4%
37 - Charlott	Actual	73.3%	70.3%	\$7,625	45.1%	22.2%	73.7%	68.2%	\$10,113	46.5%	51.2%
	Goal	76.0%	75.5%	\$6,550	54.0%	44.5%	78.0%	78.0%	\$8,400	53.6%	51.5%

*No PY22 Data available at the time

December 2022 Operations Report

e Works	% of Goal	96.4%	93.1%	116.9%	83.5%	78.7%	99.2%	93.4%	119.3%	86.8%	104.4%
42 - Greensboro	Actual	75.2%	74.5%	\$6,902	66.7%	47.8%	75.0%	72.3%	\$7,009	62.7%	54.3%
	Goal	79.0%	78.5%	\$6,100	63.0%	50.5%	81.0%	77.0%	\$7,200	63.6%	57.5%
	% of Goal	95.2%	94.9%	113.1%	105.8%	94.7%	92.6%	93.9%	97.3%	98.5%	94.4%

Data as of 8/15/2022 None of the 23 Boards are meeting or exceeding all their goals in YTD

WDB	Indicator Type	WIOA Title III - Wagner-Peyser			WIOA Title I - Youth				
		Employ Q2	Employ Q4	Median Earnings	Employ Q2	Employ Q4	Median Earnings	Credentials	Skill Gains
Statewide	Actual	64.6%	66.1%	\$6,457	75.7%	73.0%	\$3,826	52.7%	53.4%
	Goal	72.0%	72.0%	\$4,900	71.5%	73.0%	\$2,900	53.0%	47.0%
	% of Goal	89.7%	91.8%	131.8%	105.8%	99.9%	131.9%	98.9%	113.7%
34 - Capital Area	Actual	63.6%	67.0%	\$7,458	74.0%	68.2%	\$3,762	57.3%	50.9%
	Goal	73.7%	73.7%	\$6,350	73.5%	74.0%	\$3,900	62.7%	47.0%
	% of Goal	86.3%	90.9%	117.4%	98.9%	92.2%	96.5%	91.4%	108.3%
35 - Durham	Actual	66.0%	68.0%	\$6,835	76.5%	62.2%	\$3,671	46.2%	60.0%
	Goal	73.7%	74.7%	\$5,700	74.5%	72.0%	\$2,950	53.7%	45.5%
	% of Goal	87.0%	91.1%	119.9%	102.6%	86.4%	124.4%	85.9%	109.9%
37 - Charlotte Works	Actual	64.1%	66.7%	\$7,679	74.3%	72.8%	\$3,773	52.4%	55.2%
	Goal	73.7%	75.7%	\$6,350	75.5%	74.0%	\$2,800	65.7%	47.0%
	% of Goal	87.0%	88.1%	120.9%	98.4%	98.3%	134.8%	79.8%	117.5%
	Actual	67.0%	75.7%	\$6,304	76.7%	77.8%	\$3,057	49.0%	35.1%

GREEN

Exceeds-% of goal exceeds 100% of the negotiated level of performance.

YELLOW

Meets=% of goal is between 90 to 100% of the negotiated level of performance.

RED

Fails - % of goal is less than 90% of the negotiated level of performance.



December 2022 Operations Report

42 - Greensboro	Goal	74.7%	75.7%	\$5,050	74.5%	76.0%	\$3,250	56.7%	47.5%
	% of Goal	91.3%	100.0%	124.8%	103.0%	102.3%	94.1%	86.4%	74.0%

Finance

Below is a financial status summary report for the quarter July 1, 2022 – September 30, 2022, for CAWD funding. As 25% of the Program Year 2022 (PY22) has been completed, the WIOA expenditures Adult (28%) Dislocated Worker (19%) and Youth (19%) are slightly below the target. As Lee/Chatham counties are added to the region, our operations and expenditures are expected to be picking up for the rest of the year.

Other grant activities include DPS Local Reentry grant year-3 (81%) to support the reentry program through Wake LRC, Finish Line grant (100%) and WIOA Infrastructure Cost grant (90%). Youth Initiatives grant (45%), and Employment Services grant (73%). Roads to Reentry grant (91%) is on its third year of operations and is right on track. CAREER Dislocated Worker grant (28%) is in the initial year of operations. ARPA grant (14%) includes five different programs such as: Reentry Expansion, NextGen Youth Career Exploration, Micro Business Entrepreneurship, Small Business Workforce and Hospitality Workers program. New funding opportunities include ARPA-State Fiscal Recovery Fund grants \$850,000 for small business and \$200,000 for substance use support; and First Step Act-Federal Prisons-Reentry grant (\$3,238,000). Operations for these DWS grants are set to begin by December 2022. *Staff contact: Thomas Pulickal@wakegov.com*

CAPITAL AREA CONSORTIUM - FINANCIAL STATUS REPORT - YEAR ENDING SEPTEMBER 30, 2022				
ACTIVITY	AVAILABLE	SPENT	BALANCE	% EXPENDED
TITLE I ADULT	\$1,846,115.72	518,442.92	1,327,672.80	28%
TITLE I DISLOCATED WKR	1,719,642.41	320,957.85	1,398,684.56	19%
TITLE I YOUTH	2,015,249.07	374,758.24	1,640,490.83	19%
WIOA ADMINISTRATION	611,654.90	89,986.29	521,668.61	15%
Roads To Re-Entry Project Grant USA 2019 (DOL)	1,500,000.00	1,367,516.12	132,483.88	91%
Second Chance at Success Initiative Pilot (Local)	50,000.00	9,606.20	40,393.80	19%
Finish Line Grant - FLG CAWDB	19,943.08	19,943.08	-	100%
Business/Employment Services Grant	50,000.00	36,402.41	13,597.59	73%
DPS Local Re-Entry Grant 2022 - Yr. 3	150,000.00	121,739.94	28,260.06	81%
DPS Wake Re-Entry Grant	50,000.00	22,901.81	27,098.19	46%
Statewide Youth Initiative Grant - DWS	100,000.00	45,262.40	54,737.60	45.26%
Infrastructure Cost Grant 2021	396,135.06	356,646.96	39,488.10	90.03%
CAREER-Dislocated Worker Grant - USDOL	1,927,284.00	532,543.60	1,394,740.40	27.63%
ARPA Grant Through Wake County	4,572,500.00	633,350.51	3,939,149.49	13.85%
TOTAL	\$15,008,524.24	\$4,450,058.33	\$10,558,465.91	30%

December 2022 Operations Report

ARPA Grant Summary	AVAILABLE	SPENT	BALANCE	% EXPENDED
ARPA - Small Business Workforce	347,046.00	46,361.20	300,684.80	13.36%
ARPA - Micro Business Entrepreneurship	395,890.00	69,323.67	326,566.33	17.51%
ARPA - Reentry Expansion	2,759,175.00	433,621.45	2,325,553.55	15.72%
ARPA - NextGen Youth Career Exploration	257,889.00	50,838.90	207,050.10	19.71%
ARPA - Hospitality Workers	812,500.00	33,205.29	779,294.71	4.09%
TOTAL	4,572,500.00	633,350.51	3,939,149.49	13.85%

NEW FUNDING AFTER SEPTEMBER 2022	AVAILABLE	SPENT	BALANCE	% EXPENDED
DWS-ARPA-State Fiscal Recovery - Small Business	850,000.00	-	850,000.00	0.00%
DWS-ARPA-State Fiscal Recovery - Substance Use Support	200,000.00	-	200,000.00	0.00%
DWS-First Step Act-Federal Prisons-Reentry grant	3,238,172.00	-	3,238,172.00	0.00%