



**CAPITAL AREA**  
WORKFORCE DEVELOPMENT

# Operations Report

June 2022

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## Table of Contents

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<b>Strategic Initiatives</b>	<b>2</b>
<b>Business Engagement</b>	<b>4</b>
<b>WIOA Youth &amp; Young Adult Services</b>	<b>5</b>
<b>NCWorks Career Centers</b>	<b>8</b>
<b>Special Projects</b>	<b>10</b>
<b>Performance</b>	<b>15</b>
<b>Finance</b>	<b>17</b>

# June 2022 Operations Report

## Strategic Initiatives

### *Wake Local Reentry Council*

The Wake Local Reentry Council, funded by N.C. Department of Public Safety, is the first stop for justice-impacted men and women returning to Wake County from incarceration. The CAWD led Wake LRC has closed or discharged 15 active cases and is currently serving **65 other active clients**.

Men and women returning from jail and prison face a variety of barriers to reentry and countless uncertainties around basic life issues. The Wake LRC staff are responsible for the day-to-day services for those returning from incarceration and the newly formed Executive Committee is responsible for developing the strategic goals that guide the work of Wake LRC. In May, a consultant from Armstrong and McGuire facilitated the first step in the strategic planning process for the executive committee and CAWD staff. That work will create the foundation upon which to build the priorities of the Wake LRC Employment, Housing, and Supportive Services Subcommittees.

*Wake LRC Client Success Story:* Ms. Q was referred to Wake LRC in early May 2022 following her release from the Wake County Detention Center. Her probation officer explained that there was a team of people at NCWorks willing to help her get back on her feet. When she arrived for intake, she expressed that she wanted help finding an apartment because she was homeless and living in her car. She also stressed that she needed a job and someone who would just believe that she could put her life back together. In addition to Ms. Q finding a supportive case manager who was willing to assist her with setting goals, she was able to receive food, clothing, and a journey pack with toiletry items. After meeting with Ms. Q staff began reaching out to employers to discuss her skills and help her find employment. At her second appointment with Wake LRC she secured the interview and started preparing. Wake LRC further assisted her with work attire and a gas card to help her get to a job interview. Ms. Q has continued to meet with her case manager and provide regular updates. She currently works full-time at the movie theater and delivers for a food service to save money for an apartment. Ms. Q has developed a budget and opened a bank account to manage her money to achieve her goal of living in a one-bedroom apartment without roommates.

*Wake LRC Partnership Success Story:* April is Nationally recognized as Second Chance Month, and we hosted three successful events. We partnered with our partners at Interfaith Prison Ministry for Women to provide a Reentry Simulation, which is an interactive, structured reentry experience designed to illustrate “real life” struggles to help the community better understand and consider solutions to the barriers that justice-impacted people face daily. At the conclusion of the simulation, we discussed the issues and barriers to self-sufficiency, and ultimately ways we can impact change. It was clear that we had successfully helped the 50 attendees understand the collateral consequences of criminal records and just how challenging everyday tasks can be. We later partnered with Nas, owner of the Museum Barber Shop who donated 9 haircuts and lunch to men working to overcome barriers and achieve self-sufficiency. Next, staff teamed up with participants to complete a service project at Macedonia New Life Church. It was rewarding to provide food boxes to nearly 100 individuals facing food insecurities. We concluded the month

## June 2022 Operations Report

with another Wake LRC faith partner, Gethsemane Seventh-Day Adventist Church, which donated 45 journey packs filled with toiletry items to support and uplift men and women returning from incarceration.

### *Reentry Expansion*

Four vital staff positions were added using the ARPA funding awarded by the Wake County Commissioners. Now that on-boarding is complete for the Detention Center Case Manager, Behavioral Health Case Manager, Reentry Resource Consultant and full-time Reentry Program Manager, Wake LRC has capacity to serve more people and provide more comprehensive services. The reentry team has established partnerships with the Wake County Behavioral Health and Criminal Justice Team, and other Countywide groups similarly focused on reducing the barriers to reentry that often derail the hard work of justice impacted individuals.

### *Wake Partners Reentry Program Grants*

The five organizations awarded Reentry Program Grants started their programs during this quarter. The grantees are:

- Interfaith Prison Ministry for Women - \$25,000
- Family Resource Center of South Atlantic - \$23,825
- Passage Homes - \$21,450
- JT Locke Resource Center - \$18,500
- Fathers Forever - \$17,380

The projects include reentry housing, family counseling, employability skills and other services to assist in successful reentry. The first full quarter will end June 30<sup>th</sup> and a performance report will be available after the end of the quarter.

### *Reentry Employment Opportunities Grant, Department of Labor*

Roads to Reentry, a U.S. Department of Labor grant, has stopped enrolling clients and is now in follow-up period. The clients will be in follow-up until March 30, 2023. **Roads to Reentry has met or exceeded all the performance goals of the grant.** The final performance measures are as follows:

Roads to Reentry (DOL RP-3)	Performance Goals	October 2019-May 2022	% of Goal
<b>Enrollment</b>	188	190	101%
<b>Placement in Employment</b>	132	133	101%
<b>Occupational Skills Training</b>	113	138	122%
<b>Credential Attainment</b>	113	129	114%
<b>Recidivism Rate in Follow-up</b>	Less than 37 individuals	1	

# June 2022 Operations Report

*Roads to Reentry Success Story:* Mr. S enrolled in Roads to Reentry after serving 15 years in federal prison. After this lengthy incarceration he really wanted a career and not just a job. He enrolled in CDL training in February 2022 and earned his CDL in April. He has started looking for work as an over the road driver and is excited about his future.

## Strategic Opportunities

### *Apprenticeships*

CAWD worked with NC DWS to submit an application to the U.S. Department of Labor for the Apprenticeship Building America Grant. DWS partnered with three workforce board (CAWD, GuilfordWorks, and Piedmont Triad) to seek \$3 million to build pre-apprenticeship and Registered Apprenticeship opportunities in growing industries. If funded, CAWD would receive \$896,274 to build and strengthen pre-apprenticeships and Registered Apprenticeships in construction and skilled trades over four years.

### *Hospitality*

The hotel industry in Wake County and Raleigh have been hard hit by the pandemic and are struggling to find staff and stay financially viable. Wake County and the City of Raleigh requested that CAWD develop a proposal to assist the hotel industry with their staffing needs. CAWD developed a proposal to include:

- Sector engagement to understand industry needs and develop career pathways
- Identify the most needed training courses and credentials and secure training providers
- Provide support services to lower barriers for potential employees
- Provide incentives or stipends to encourage participation and completion for participants
- Provide incumbent worker training to assist current employees with advancement, increase in income, and to improve retention
- Recruit individuals throughout Wake County by highlighting opportunities and growth in the hospitality industry

CAWD's proposal requests \$1,353,682 over two and half years to carry out the program. The program includes a hospitality program coordinator to work with employers and recruit for workers, a hospitality marketing coordinator to implement a virtual and in-person marketing campaign for workers, a career advisor at the NCWorks Career Center to work with participants, training funds for both potential employees and incumbent workers, support services and training incentives, and finally funds for outreach materials.

Wake County and the City of Raleigh have approved the program and CAWD is targeting an August 1<sup>st</sup> start date.

## Business Engagement

### **Economic Development Letters of Support**

CAWD has provided 9 letters of support from mid-March 2022 through June 2022 projecting 4,398 new jobs with an estimated average compensation of \$78,945 per position. These organizations represent Life Sciences, Aerospace, Agricultural Technology, Financial Technology, Biopharmaceuticals, and Manufacturing.

# June 2022 Operations Report

## **ARPA Update: Entrepreneurship Initiative**

The development of the Entrepreneurship model, 'Pathway to Entrepreneurship', is completed and launched in June. This end-to-end entrepreneurship model supports individuals who are interested in exploring entrepreneurship as a career. CAWD's Small Business Manager also provides support to micro- and small business owners who are looking to grow and sustain their business. The Small Business Manager supports them through one-on-one engagement or group workshops to assist them in exploring an idea or learning more about the available resources. This model leverages the existing entrepreneurial ecosystem available in the Triangle region. To learn more about the program, check out the podcast:

[https://lnkd.in/gCa47\\_XW](https://lnkd.in/gCa47_XW)

## **ARPA Update: Small Business Workforce Development**

This project funds support for small businesses owned by minorities, women, individuals with disabilities and veterans through training and developing their workforce. To date, 12 businesses and 28 participants were served through On-the-Job Training, Work Experience, and Incumbent Worker Training.

## **Incumbent Worker Grant: Catalyst 20/20**

The Catalyst 20/20 grant drives growth in industry through the learning and development of an organization's existing workforce. Five Incumbent Worker Training grant applications were received and approved. The five employers represent Manufacturing, Skilled Trades, Healthcare, Restaurant, and Construction. Two of these applications were funded through the Wake County Small Business Workforce Development ARPA grant. In total, 34 participants are scheduled to be trained as a result of these grants.

## **WARN Notices**

CAWD received two WARN (Worker Adjustment and Retraining Notification) notices:

### ***BASF***

CAWD received a WARN Notice in March for BASF due to the permanent closure of its Innovation Center effective May 16, 2022. 107 employees were impacted. BASF has not responded to request from CAWD for support.

### ***AMETEK - ESP***

CAWD received a WARN Notice in May for AMETEK - ESP due to the permanent closure of its facility in Knightdale effective July 5, 2022. 63 employees are impacted with the first wave exiting in late July. CAWD scheduled an onsite session in July to support those impacted workers with information on transition support services.

## **WIOA Youth & Young Adult Services**

Data: January 1, 2022 – March 31, 2022

Narrative: March 1, 2022 to current

## **Skill Development Spotlights**

In February and March, NextGen Johnston held "Guide to Professionalism" sessions for youth participants on goal-setting and problem-solving skills. These skills will be essential as they navigate their educational and employment goals.

# June 2022 Operations Report

NextGen Wake and Johnston's youth participated in the NC Virtual Youth Summit held on May 10<sup>th</sup>. The event was facilitated by 'Leading to Change' with the theme "Elevate U in 2022." Almost 200 youth throughout the State attended the event. Youth participated in a variety of breakout sessions focusing on successful life skills.

## NCWorks and NextGen Wake Collaboration

NCWorks and NextGen Wake partnered together on February 25<sup>th</sup> for Youth Ambassador Volunteer Day. On this day customer service and volunteer training was provided to NextGen Youth Ambassadors. The Youth Ambassador Program is a component of NextGen's leadership development module where they are trained to become peer mentors and advocates for other youth program participants. They also provide support at outreach events and assist job seekers in the Career Center.



*NCWorks team members Deborah Shafeei and Jalie Phifer training Youth Ambassadors William and Ashanti at the NCWorks Center in Raleigh.*

## Expungement Clinic

On March 3<sup>rd</sup>, an Expungement Clinic was held at the NCWorks Center in Raleigh. NextGen participants attended a presentation on what types of convictions can be expunged and discussed Federal Bonding and Work Opportunity Tax Credits.

## Information Sessions

NextGen Wake hosted two informational sessions on finance for their participants:

- March 3<sup>rd</sup> - PNC Bank presented a discussion on basic banking which was offered by PNC banking manager Drakkar Keech. NextGen participants learned about checking accounts, saving accounts, and credit scores.
- May 3<sup>rd</sup> – CESI presented on Credit Cards 101. This discussion was facilitated with youth on basic credit card usage, offered by CESI personal finance educator Kim McNeal. Young adults learned about secured cards, credit checks, and credit scores.

## Industry Spotlights

NextGen hosted several industries informational sessions for their participants:

- NextGen Wake hosted Ashley Christensen Restaurants on February 3<sup>rd</sup>. A recruiter from the company presented a 3-month culinary internship program, offered by Ashley Christensen. NextGen participants were invited to learn about salary information, benefits, and training requirements. In addition, the Ashley Christensen representative shared his personal story about the career pathway he was offered through the employer.
- NextGen Wake hosted an Information Session with Wake Tech on March 31<sup>st</sup> on the Early Childhood Career Development Industry. This session focused on the many different career opportunities available through Early Childhood Development, salary information, benefits, and training requirements of the industry.



*NextGen participants learning about the restaurant industry from an Ashley Christensen Restaurants representative.*

# June 2022 Operations Report

- NextGen Johnston hosted MegaForce, a local staffing agency, on April 19<sup>th</sup> and 26<sup>th</sup> for an in-person hiring event where the youth had the opportunity to apply and discuss their open manufacturing positions.

## Contract Continuations

Each year Capital Area has a Contract Continuation Meeting for service providers to determine whether to recommend continuing their contract for the new program year. The Board approved to continue the Contract for EDSI and JCI for WIOA youth services on March 24, 2022. Key Capital Area staff along with the Executive Director strategically evaluated EDSI's and JCI's Statements of Work on April 16, 2022, and strongly recommended the service provider incorporate pertinent information to fill identified gaps which are essential to service delivery. The contract negotiations were held with EDSI and JCI on May 20, 2022. The contract is expected to be signed by all parties by July 1, 2022.

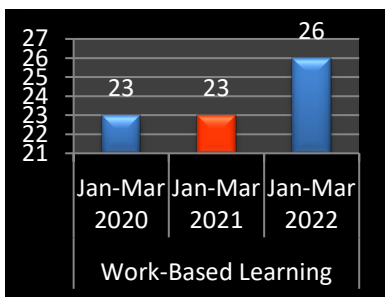
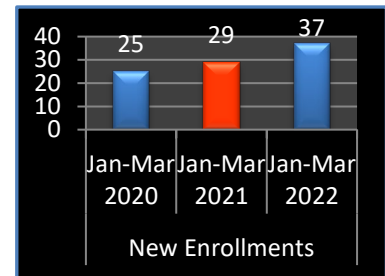
## NextGen Success Story

NextGen Johnston Success Story: Cameron came to the NextGen program as a recent graduate of Campbell University with a bachelor's degree in Graphic Design. He was unemployed and needed assistance finding employment in his chosen career pathway. NextGen staff arranged a work experience at Benton Card Company where he will be gaining experience working as an entry-level Graphic Designer. NextGen staff will continue to work with Cameron and Benton until the completion of the work experience. We wish Cameron much success!

## WIOA Youth Program Data Summary: January - March 2022

### Total New Enrollments: 37

Enrollments for the third quarter of the program year increased by 29% compared to last year during the same period and up 12% from last quarter. This quarter included the enrollments of the youth participating in the CAWD Electrical Apprenticeship Prep Program which contributed to the increase.



### Work-based Learning Opportunities: 26

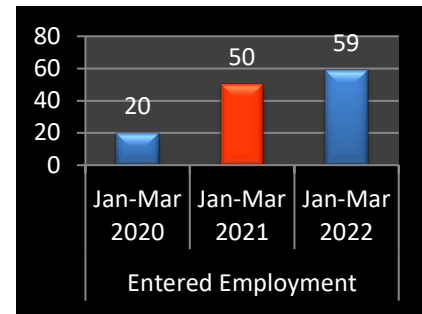
Work-based learning opportunities include on-the-job training, work experience, and occupational skills training. The opportunities continue to grow. There was a slight increase of 13% from the same period in the previous year. Most youth continue to lean more to actual employment opportunities vs. short-term work-based learning.



# June 2022 Operations Report

## **Entered Employment: 59**

Employment opportunities can be either part-time or full-time. The numbers for this year increased by 18% compared to last year and 68.6% from last quarter. With all of the employment opportunities available in the area, youth have been taking advantage of the active labor market.



## **NCWorks Career Centers (NCWCC)**

Data: January 1, 2022 – March 31, 2022

Narrative: March 2022 to current

Capital Area hosted its virtual quarterly NCWCC systemwide Managers meeting on March 10, 2022. The agenda consisted of CAWD Hot Topics and updates, Center Measures, Performance, Strategic

Planning, and Challenges. Outcomes of the meeting are noted as follows: identify a trainer to provide Mental Health First Aid Training for all Center staff and refresher training on the referral tool NCCARE360, finalized action plans from the Strategic Plan, implement additional strategies to improve performance and Center traffic and continue the work in the Vulnerable communities.

Capital Area hosted its virtual quarterly partner's meeting for Wake and Johnston County. The Johnston County partner meeting was on March 15, 2022. The Wake County partner meeting was on March 17, 2022. Both agendas consisted of discussion topics including the Vulnerable Communities Discussion, Lee and Chatham County transition, Performance, Referral Progress, Partner highlights, and Networking. Outcomes of the meeting was to implement additional strategies to improve performance and plan for the Resource Fairs in vulnerable locations throughout the CAWD region.

Each year Capital Area has a Contract Continuation Meeting for service providers to determine whether to recommend continuing their contract for the new program year. The Board approved to continue the Contract for EQUUS for the WIOA One-Stop System Operator, Adult and Dislocated Worker services on March 24, 2022. Key Capital Area staff along with the Executive Director strategically evaluated EQUUS Statement of Work on April 16, 2022, and strongly recommended the service provider incorporate pertinent information to fill identified gaps which are essential to service delivery. The contract negotiations were held with EQUUS on May 20, 2022. The contract is expected to be signed by all parties by July 1, 2022.

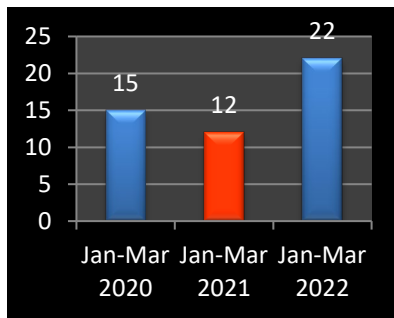
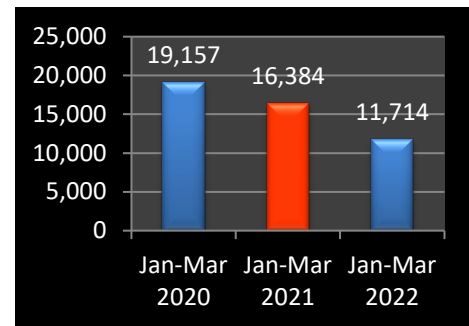
The Workforce Innovation and Opportunity Act (WIOA) requires each Local Area Workforce Development Board (WDB) to develop and submit, in partnership with the chief local elected official, a comprehensive four-year plan. Original Four-Year Plans were submitted in May 2020, however during the in-between years, Capital Area must update these Four-Year Plans and submit to the state. Capital Area submitted its Local Area Workforce Development WIOA Program Year 2022 Plan to the Department of Commerce on May 5, 2022. The Local Area Workforce Development WIOA Plan will be effective July 1, 2022 - June 30, 2023. The Local Area Plan supports the alignment strategy described in the 2020-2024 NC Unified State Plan in accordance with WIOA Section 102(b)(1)(E).

# June 2022 Operations Report

## WIOA NCWorks Career Center Program Data Summary: January – March 2022

### **Total Participants Served: 11,714**

Participants served represent traffic across all of the Capital Area NCWorks Career Centers. There was a decrease of 28.5% in customer numbers this quarter over the same time period last year representing 4,670 individuals. We continue to serve customers virtually through the Access NCWorks Contact Center using phone, chat, and email. This method of engagement has been more convenient for many of our customers. The large number served in 2021 included pandemic unemployment customers as well as non-traditional UI recipients such as small business owners.

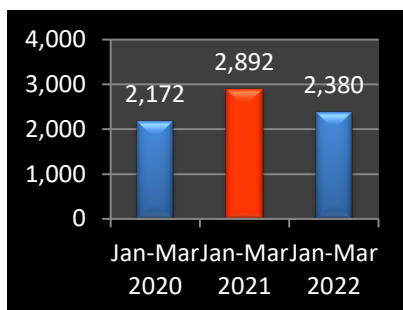
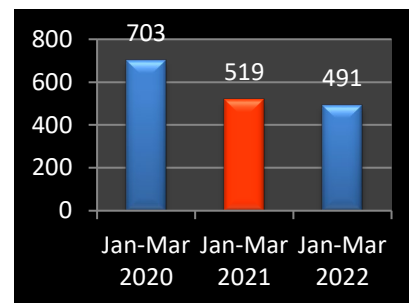


### **Total Work-Based Learning Opportunities: 22**

These work-based learning opportunities include on-the- job training, internships, and work experience. Work- based learning is a more effective way to get job seekers back to work quickly. There was a significant increase of 83.3% over the same period last year. Business Services staff continues to work hard in identifying employers for Work-based learning opportunities.

### **Total Employment Results: 491**

Employment results are real-time and are self-reported by customers and employers. Reported hirings are remaining steady. There was only a 5.39% decrease in employment numbers over the same timeframe last year and 3.73% decrease from last quarter.



### **Access**

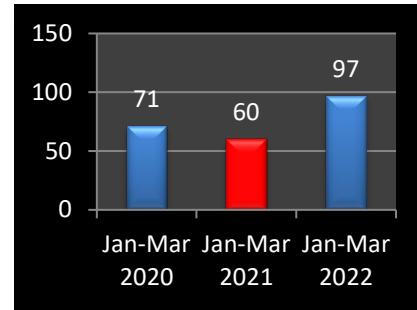
### **NCWorks Contact Center – Calls: 2,380**

Access NCWorks contact center continues to be a valuable resource for customers. There was a decrease of 17.7% in calls over the same timeframe from last year. Since the center has returned to normal operations, more people are coming into the center vs. calling on the phone. Most of the calls continue to be for the Reemployment Services and Eligibility Assessment (RESEA) program, Career Services, and Scholarship related services.

# June 2022 Operations Report

## Access NCWorks Contact Center - Chats: 97

As a part of the NCWorks contact center, chats are received by staff. There was an increase of 61.67% over the same timeframe from last year, and a 47.7% increase from last quarter. Staff can quickly answer questions and direct customers to online resources through chat. It is a real time resource that is convenient for the customers.



## Special Projects

### CAREER Grant

CAWD was awarded approximately \$2 million dollars from the US Department of Labor under a CAREER (Comprehensive and Accessible Reemployment through Equitable Employment Recovery) National Dislocated Worker Grant (NDWG), to assist individuals from historically-marginalized communities or groups and individuals who have been unemployed for an extended period of time or who have exhausted UI or other Pandemic Unemployment Insurance programs. The goal is to serve 250 dislocated workers over a two-year period (August 20, 2021 – August 19, 2023).

This new program will serve Wake and Johnston Counties in North Carolina. Both counties have experienced high unemployment due to COVID and this program can benefit the entire region.

At the height of the recession, the region lost over 200,000 jobs. While the program is open to dislocated workers in Wake and Johnston Counties, CAWD will provide additional outreach and continue to expand community partnerships to historically marginalized communities.

Some of the outreach activities that took place in these communities included:

- The Selma Works Resource Fair was held on Friday, April 22, 2022 at Richard B. Harrison Gymnasium. CAWD, NCWorks, and NextGen partnered with JCC (Johnston Community College) and JCPS (Johnston County Public Schools) to host the event. Organizations were present to help with providing information on education completion or credential attainment, job training, scholarships for training programs, overcoming barriers due to justice involvement, veterans support, income services, and more. Johnston County employers, such as Sysco, Johnston County Industries, and Flanders were also onsite to discuss job openings and how to apply.



*Selma Works Resource Fair*



## June 2022 Operations Report

- The Wake Forest Job Fest was held on Friday, May 20, 2022 at the Wake County Northern Regional Center. CAWD partnered with Dress for Success, StepUp Ministry, and Northeast Community Coalition (NECC) to host the event. Organizations were present to help provide information on free job training services, scholarships for education and training programs, services to help overcome barriers due to justice involvement, empowerment for women seeking employment, veteran services, temporary financial assistance for qualified families, and more.
- Wake Forest employers such as Campus Enterprises at NC State, Wegmans, GoTriangle, etc. were onsite as well. There were approximately 50 participants in attendance at the event.



*Wake Forest  
Job Fest, Friday,  
May 20, 2022.*

- The Wrenn Drive Community Event on June 4, 2022 in Cary. CAWD partnered with the Town of Cary and Project Phoenix to host the large annual event. Organizations throughout the community had tables and tents set up to provide participants with resources and tools to better equip them for employment opportunities. Employers were also in attendance and ready to take applications from individuals in the community. There were approximately 500 – 600 individuals at the event.



*Cary Community  
Event, Saturday,  
June 4, 2022.*



This grant will also allow for an expansion of virtual tools such as Access NCWorks, virtual reality career exploration, and improved technology to offer virtual workshops. In addition, the proposal addresses the mental health challenges faced by long-term unemployed. The NCWorks Career Center has hired a Clinical Social Worker to meet with job seekers and assist them with mental health challenges related to seeking and securing employment. Finally, the grant has provided for additional staff to focus on serving dislocated workers virtually through extended hours with the Access NCWorks contact center.

# June 2022 Operations Report

## *CAREER Grant Customers Served*

	1/1/22 – 3/31/22	Overall Totals	Goal	% of Goal
Enrollments	54	77	250	30.8%
Short-Term Training	20	21	N/A	N/A
On-the-Job Training	11	14	N/A	N/A

## **Back to Work 50+**

Capital Area has implemented BACK TO WORK 50+ in the NCWorks Career Centers to provide the training, coaching, and job seeking tools needed for older workers to compete with confidence for today's in-demand jobs. CAWD is partnering with AARP on this project. Registration is held online for the Information Sessions. The participants are encouraged to sign up for coaching sessions and individualized job search assistance afterwards. The cohort ends with an employer panel who discusses the hiring process at their companies and what they are looking for in new employees. Participants have also exchanged contact information with each other so they can continue to stay in touch. The next cohort will start on July 27, 2022.

## *Back to Work 50+ Customers Served*

	1/1/22 – 3/31/22	Year to Date Totals
Information Sessions	7	23
Coaching/Individual Assistance	5	18

## **SkillsBuild**

Since going live in March 2021, 1,452 customers have been registered for IBM SkillsBuild; 3,257 learning hours have been completed; 3,762 learning activities have been completed; and 266 digital credentials have been obtained by customers. IBM SkillsBuild continues to be a valuable resource for individuals seeking to upskill, job seekers, and entrepreneurs.

Individuals 18 years of age or older can submit a SkillsBuild Access Request form on the Capital Area Workforce Development (CAWD) website at <https://capitalareancworks.com/skillsbuild/>. The SkillsBuild main platform has approximately 100 badges that an individual can earn, claim through the Acclaim open badge software, and post to their professional social media profiles, such as LinkedIn. SkillsBuild is a free learning resource for users to access and an excellent way to build knowledge and upskill.

## **Finish Line Grant**

The collaboration between Capital Area Workforce Development, Wake Technical Community College (WTCC) and Johnston Community College (JCC) continues to be successful. The community colleges continue to identify eligible students. The community colleges run reports to gather a list of all students that are at least 50% complete with their program of study and emails are sent out to these targeted students informing them of the Finish Line Grant and the eligibility criteria.



## June 2022 Operations Report

Since the start of Year 4 of the Finish Line Grant through March 31, 2022, Capital Area approved 101 grants and paid out over \$56,000 to vendors to help students in need. We have provided funds for assistance with vehicle repairs, rent, utility bills, etc.

### COVID-19 ARPA Youth Career Exploration Project

This project will provide youth in Wake County with the tools and resources to explore various careers.

Components of the project include:

- *Creation of a Registered Apprenticeship Program (IT Focused)*  
CAWD staff has been meeting regularly with RTriad Enterprises, LLC and Wake Technical Community College to plan out the information technology pre-apprenticeship programs. Plans are to start the first cohort with RTriad in August 2022.
- *NextGen Center Setup*  
Furniture for the NextGen Center has been ordered and will be install sometime in mid-August. This furniture will benefit the youth by providing a more inviting atmosphere and will include areas for career exploration and specialized training, i.e., pre-apprenticeship, etc.

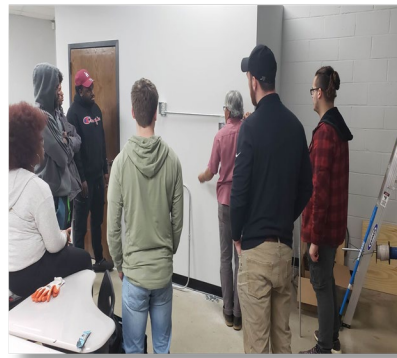
### Youth Initiative Grant

Capital Area was awarded \$100,000 from the Division of Workforce Solutions to incorporate apprenticeship into their youth program. It is a two-year grant which will expire April 30, 2023. Youth apprenticeships offer an effective solution with long-term benefits—not only for the apprentices themselves, but also for the employers and communities whose future prosperity will rely on them. The Apprenticeship Prep Program (APP) prepares young people with education, career readiness skills, and a pre-apprenticeship opportunity.

NextGen and Capital Area staff worked closely with the Raleigh-Durham Electrical Joint Apprenticeship Training Committee (JATC) to develop the schedule and activities for the Electrical Apprenticeship-Prep Program that started on February 28, 2022. Ten NextGen participants were recruited with an interest in becoming electrical apprentices. The program launched with a one-week boot camp focusing on soft-skills training and goal management. During the project, participants received paid work experience and support. Seven young adults completed the pre-apprenticeship on May 27<sup>th</sup> and will be moving on to Raleigh-Durham Electrical JATC's apprenticeship training for full-time employment. A graduation ceremony was held at the NCWorks Career Center at Tillery on June 2<sup>nd</sup>. There were representatives from JATC, ApprenticeshipNC, IBEW and NextGen staff that attended the graduation.



*Students engaged in JATC Classroom Training at the NextGen Center.*



## June 2022 Operations Report



*Wake NextGen  
Electrical  
Apprenticeship  
Prep Program  
Graduation*



## June 2022 Operations Report

### Performance

Below is a snapshot of the current Performance Indicator outcomes as of 5/16/22. We compare Capital Area outcomes to the State (all 23 Boards) and Local Boards that are comparable to Capital Area in size and WIOA funding allocations (Durham, Charlotte, and Greensboro).

Capital Area continues to meet monthly with the Youth Providers. Entered Employment both in the 2nd and 4th quarter after exit are still showing signs of Covid's impact on employment. Capital Area is seeing this impact in Dislocated Worker and Wagner-Peyser. All providers have an internal follow-up goal. Providers reach out quarterly to exited customers to provide services if needed to maintain employment or new employment if necessary. We are able to see data monthly which provides us with a real time view of where we stand and what areas to focus on. Credential and Measurable Skill Gains have improved with multiple trainings conducted; staff now have a better understanding of the measures and how to document positive outcomes.

Youth measures are all being met for the first time during PY21.

WDB	Indicator Type	WIOA Title I - Adult					WIOA Title I - Dislocated Worker				
		Employ Q2	Employ Q4	Median Earnings	Credential	Skill Gains	Employ Q2	Employ Q4	Median Earnings	Credential	Skill Gains
Statewide	Actual	76.6%	75.2%	\$7,233	64.6%	48.5%	69.0%	68.7%	\$8,012	66.1%	61.7%
	Goal	78.0%	75.0%	\$5,600	56.0%	47.0%	75.0%	73.0%	\$6,800	59.0%	51.0%
	% of Goal	98.2%	100.3%	129.2%	115.4%	103.2%	92.0%	94.1%	117.8%	112.0%	121.9%
34 - Capital Area	Actual	74.7%	75.6%	\$7,568	68.1%	73.6%	64.1%	66.2%	\$7,700	62.5%	84.3%
	Goal	78.5%	76.5%	\$6,961	65.0%	72.5%	76.0%	78.0%	\$7,700	63.6%	71.5%
	% of Goal	95.2%	98.8%	108.7%	104.8%	101.5%	84.3%	84.9%	100.0%	98.3%	117.9%
35 - Durham	Actual	74.7%	73.1%	\$8,160	47.5%	23.6%	80.8%	78.6%	\$7,840	68.8%	66.7%
	Goal	74.0%	75.5%	\$5,600	60.0%	53.5%	77.5%	73.0%	\$7,200	61.0%	51.5%
	% of Goal	100.9%	96.8%	145.7%	79.2%	44.1%	104.3%	107.7%	108.9%	112.8%	129.5%
37 - Charlotte	Actual	71.1%	69.1%	\$7,623	45.1%	22.2%	73.7%	68.2%	\$10,113	46.5%	51.2%
	Goal	76.0%	75.5%	\$6,550	54.0%	44.5%	78.0%	78.0%	\$8,400	53.6%	51.5%



# June 2022 Operations Report

<b>Works</b>	<b>% of Goal</b>	93.6%	91.5%	116.4%	83.5%	49.9%	94.5%	87.4%	120.4%	86.8%	99.4%
<b>42 - Greensboro</b>	<b>Actual</b>	73.6%	72.5%	\$6,841	66.7%	49.1%	75.2%	71.2%	\$7,009	98.5%	46.7%
	<b>Goal</b>	79.0%	78.5%	\$6,100	63.0%	50.5%	81.0%	77.0%	\$7,200	63.6%	57.5%
	<b>% of Goal</b>	93.2%	92.4%	112.1%	105.9%	97.2%	92.8%	92.5%	97.3%	154.9%	81.2%

Data as of 5/16/2022 None of the 23 Boards are meeting or exceeding all their goals in YTD

<b>WDB</b>	<b>Indicator Type</b>	<b>WIOA Title III - Wagner-Peyser</b>			<b>WIOA Title I - Youth</b>				
		<b>Employ Q2</b>	<b>Employ Q4</b>	<b>Median Earnings</b>	<b>Employ Q2</b>	<b>Employ Q4</b>	<b>Median Earnings</b>	<b>Credential</b>	<b>Skill Gains</b>
<b>Statewide</b>	<b>Actual</b>	63.0%	64.5%	\$6,401	74.2%	71.9%	\$3,811	52.4%	41.1%
	<b>Goal</b>	72.0 %	72.0%	\$4,900	71.5%	73.0%	\$2,900	53.0%	47.0%
	<b>% of Goal</b>	87.5%	89.6%	130.6%	103.8%	98.5%	131.4%	98.9%	87.4%
<b>34 - Capital Area</b>	<b>Actual</b>	62.4%	65.6%	\$7,409	72.7%	67.4%	\$3,746	57.3%	44.6%
	<b>Goal</b>	73.7%	73.7%	\$6,350	73.5%	74.0%	\$3,900	62.7%	47.0%
	<b>% of Goal</b>	84.7%	89.0%	116.7%	98.9%	91.1%	96.1%	91.4%	94.9%
<b>35 - Durham</b>	<b>Actual</b>	64.7%	65.7%	\$6,815	74.5%	60.9%	\$3,591	46.2%	37.5%
	<b>Goal</b>	74.7%	74.7%	\$5,700	74.5%	72.0%	\$2,950	53.7%	45.5%
	<b>% of Goal</b>	86.6%	88.0%	119.6%	100.0%	84.6%	121.7%	86.0%	82.4%
<b>37 - Charlotte Works</b>	<b>Actual</b>	62.1%	63.6%	\$7,573	72.1%	71.5%	\$3,397	51.3%	28.3%
	<b>Goal</b>	73.7%	75.7%	\$6,350	75.5%	74.0%	\$2,800	65.7%	47.0%
	<b>% of Goal</b>	84.3%	84.0%	119.3%	95.5%	96.6%	121.3%	78.1%	60.2%
<b>42 - Greensboro</b>	<b>Actual</b>	67.0%	66.8%	\$6,208	74.4%	75.9%	\$2,887	49.0%	31.5%
	<b>Goal</b>	74.7%	75.7%	\$5,050	74.5%	76.0%	\$3,250	56.7%	47.5%
	<b>% of Goal</b>	89.7%	88.2%	122.9%	99.9%	99.9%	88.8%	86.4%	66.3%

**GREEN**

Exceeds-% of goal exceeds 100% of the negotiated level of performance.

**YELLOW**

Meets=% of goal is between 90 to 100% of the negotiated level of performance.

**RED**

Fails - % of goal is less than 90% of the negotiated level of performance.

## June 2022 Operations Report

### Finance

Below is a financial status summary report for the period July 1, 2021 – March 31, 2022, for CAWD funding. As 75% of Program Year 2021 (PY21) has been completed, the WIOA funding streams for Adult (68%) Dislocated Worker (67%) and Youth (64%) are reflecting potential carryovers at the year end. Capital Area was able to source unexpended funds from other local areas (\$315,000 Youth, \$75,000 Adult, \$50,000 DW) as well as Contingency funds (\$200,000) from DWS. This is expected to place CAWD in a safer position for the next program year, especially with a 9% reduction in PY22 WIOA allocation and with Lee/Chatham counties added to the region. As the COVID-19 pandemic is winding down, our operations are getting back to normal levels. The NDWG COVID-19 grant (98%) (closed in March 2022), and CARES Act funding (closed in March 2021) have helped us wade through this tough period of challenges.

Other grant activities include DPS Local Reentry grant year-3 (\$200,000) to support the reentry program through Wake LRC, CAREER-Dislocated Worker grant (14%), Training & Technical Assistance grant (14%), Finish Line grant (79%) and WIOA Infrastructure Cost grant (93%). Roads to Reentry grant (77%) is on its third year of operations and is right on track. YouthBuild program (97%) has completed all operations and the final closeout report submitted in December 2021.

ARPA grant (4%) includes four different programs such as: Reentry Expansion, NextGen Youth Career Exploration, Micro Business Entrepreneurship, and Small Business Workforce.

# June 2022 Operations Report

CAPITAL AREA CONSORTIUM - FINANCIAL STATUS REPORT - QUARTER ENDING MARC 31, 2022				
				75.0%
ACTIVITY	AVAILABLE	SPENT	BALANCE	% EXPENDED
TITLE I ADULT	\$1,809,032.54	1,226,158.40	582,874.14	68%
TITLE I DISLOCATED WKR	1,358,214.67	912,869.35	445,345.32	67%
Dislocated Worker Contingency	200,000.00	54,699.20	145,300.80	27%
TITLE I YOUTH	1,802,317.71	1,154,794.46	647,523.25	64%
WIOA ADMINISTRATION	608,554.70	313,782.46	294,772.24	52%
YouthBuild USA 2017 (DOL)	1,080,000.00	1,045,690.63	34,309.37	97%
Roads To Re-Entry Project Grant USA 2019 (DOL)	1,500,000.00	1,156,589.31	343,410.69	77%
Second Chance at Success Initiative Pilot (Local)	50,000.00	42,912.07	7,087.93	86%
Finish Line Grant - FLG CAWDB	151,100.00	119,774.19	31,325.81	79%
State Leadership Training Grant	82,067.65	52,784.38	29,283.27	64%
Business/Employment Services Grant	50,000.00	26,522.65	23,477.35	53%
DPS Local Re-Entry Grant 2021 - Yr. 2	149,179.58	149,179.58	-	100%
DPS Local Re-Entry Grant 2022 - Yr. 3	150,000.00	51,197.66	98,802.34	34%
DPS Wake Re-Entry Grant	50,000.00	-	50,000.00	0%
NDWG COVID-19 Grant from NC DWS	693,160.00	679,912.82	13,247.18	98%
Training & Technical Assistance Grant - DWS	377,740.00	53,276.84	324,463.16	14%
NC Biotechnology Center Grant-Additional	2,200.00	2,200.00	-	100%
Statewide Youth Initiative Grant - DWS	100,000.00	199.82	99,800.18	0.20%
Infrastructure Cost Grant 2021	351,488.41	329,886.18	21,602.23	93.85%
CAREER-Dislocated Worker Grant - USDOL	1,927,284.00	270,103.00	1,657,181.00	14.01%
ARPA Grant Through Wake County	3,760,000.00	147,592.64	3,612,407.36	3.93%
<b>TOTAL</b>	<b>\$16,252,339.26</b>	<b>\$7,790,125.64</b>	<b>\$8,462,213.62</b>	<b>48%</b>

ARPA Grant Summary	AVAILABLE	SPENT	BALANCE	% EXPENDED
ARPA - Small Business Workforce	347,046.00	-	347,046.00	0.00%
ARPA - Micro Business Entrepreneurship	395,890.00	17,894.02	377,995.98	4.52%
ARPA - Reentry Expansion	2,759,175.00	126,772.42	2,632,402.58	4.59%
ARPA - NextGen Youth Career Exploration	257,889.00	2,926.20	257,889.00	1.13%
<b>TOTAL</b>	<b>3,760,000.00</b>	<b>147,592.64</b>	<b>3,615,333.56</b>	<b>3.93%</b>