



OPERATIONS REPORT

June 2023

Capital Area Workforce Development

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STRATEGIC INITIATIVES

Youth Advisory Council

Wake County Hospitality Initiative

Healthcare Workforce Collaborative

Capital Area Apprenticeship Prep Program

Recovery to Work

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Youth Advisory Council

Program Summary:

Youth Advisory Councils bring together youth-serving organizations throughout the area to collaborate on reaching youth and providing the education, training, and support they need to enter a well-paying, in-demand career pathway.

Program Updates:

- Johnston Youth Council is planning a fall JoCo Mentoring program to reach youth with barriers. They are working with youth serving community organizations to create the cohort. Youth will receive career planning and mentoring.
- CAWD staff are developing a youth engagement plan to benefit the full region. Staff have met to discuss the outreach and career awareness needs of the region and are developing strategies to meet those needs.

Wake County Hospitality Initiative

Program Summary:

The Five Stars—Hotel Employment Initiative was funded through ARPA by Wake County and the City of Raleigh, started in July. The program is funded at \$1,353,682 from July 1, 2022, through December 31, 2024. The goals are to create a pipeline of prepared individuals to fill the staffing needs of Wake County hotels.

Program Updates:

- Held a summit with 8 major hotel HR partners to discuss leveraging the NCWorks site for job listings, partnering on marketing and outreach content creation, and engaging in work-based learning opportunities like apprenticeships.
- Presented to 25 hoteliers at the TAHMA (Triangle Area Hotel Motel Association) monthly meeting about the Five Stars program's features and benefits.
- Developed a 30-second video set to begin airing on Spectrum Internet and TV on May 29, 2023, to Wake County households.
- Hosted a virtual career fair for Hyatt through the NCWorks Career Center resulting in 89 applications/interviews and 5 jobs accepted by early May

Reporting Item	Program Goal	Cumulative Totals - PTD	Cumulative Percentage to Goal PTD
Total Number of Employers engaged in employer roundtables	15	30	200%
Total Number of Individuals responded to outreach campaign either virtually or in person	500	40	8%
Total Number of Individuals who earn a hospitality credential	135	0	0%
Total Number of Individuals who participate in On-the-Job Training	54	0	0%
Total Number of Employers who participate in Incumbent Worker Training	17	0	0%
Total Number of Individuals who secure employment in the hotel industry	100	5	5%

Healthcare Workforce Collaborative

Program Summary:

The Healthcare Workforce Collaborative is a new initiative focused on expanding the nursing workforce through the recruitment, education, retention, and employment of nurses and nursing professionals. Initially designed as part of an unsuccessful US DOL application, the Collaborative members decided to continue meeting quarterly to assess the nursing landscape and implement innovative strategies. Members include the NC Area Health Education Center (AHEC), Wake AHEC, NC Board of Nursing, NC Nurses Association, Wake Technical Community College, Durham Technical Community College, Johnston Community College, Central Carolina Community College, Duke Health, UNC Health Johnston, NeighborHealth Center, Transitional LifeCare, Well Care Health, and CASA. The next steps include deciding on short-term and long-term goals, resource identification, and success metrics.

Program Updates:

- Met with WECARE: Workforce Engagement with Care workers to Assist, Recognize and Educate, a Duke University-based initiative to learn about their work to establish uniform trainings and certifications for direct care workers such as CNAs, home-health workers, and others across North Carolina. This is an exciting strategy to help individuals that are direct care workers develop and document skills that can lead to advancement and more pay. This works well with the greater strategy to increase the pipeline of nursing professionals.

- Held an in-person planning meeting with 23 participants from across the region. This included Duke and UNC Health Systems, healthcare department leads from Durham Tech, Central Carolina, Johnston, and Wake Tech Community Colleges, North Carolina Nursing Association, NC AHEC, CASA, WECARE.

Capital Area Apprenticeship Prep Program

Program Summary:

The Apprenticeship Prep is a NextGen program designed to provide specific career pathways for young adults that lead to well-paying Registered Apprenticeships, employment, and/or continued education. Participants receive career guidance, employment skills boot camp, and education/training in a designated occupation that is connected to a Registered Apprenticeship. After successful completion, the participant has an opportunity to interview for a paid apprenticeship or pursue other career options. There are currently two sectors offered—Skilled Trades (funded by DWS) and IT (funded by Wake County ARPA), but there are plans to expand the program to Advanced Manufacturing and Healthcare.

Program Updates:

- Held IT course in partnership with Wake Tech
- Recruited Skilled Trades Apprenticeship Partner, PHCCNC, to provide pre-apprenticeship training and interview opportunities for Registered Apprenticeships in Plumbing
- Planning Career Awareness Open House on June 28th to expose youth to apprenticeship opportunities

Reporting Sector	Enrollment Program Goal	Total Enrolled To Date	% of Goal
Skilled Trades (Current funding ends 12/31/2023)	18	10	55%
IT (Current funding ends 12/31/2024)	24	4	17%

Recovery to Work

Program Summary:

Recovery to Work is funded by the Department of Workforce Solutions (DWS) ARPA funds to support youth with or at risk of substance use. It creates partnerships between the NextGen program and behavioral health programs that serve youth. The goal is to connect more youth with SUDs with education and employment and to provide youth with the additional support they need to overcome SUDs.

Program Updates:

- Held information session with 13 committee partners from behavioral health, youth serving organizations, and juvenile justice. Organizations included Alliance Health, Wake Monarch Academy, NC Department of Public Safety, Wake County District Court (Judge Sam Hamadani), Healing Transitions, Johnston Recovery, and Carolina Outreach
- Planning SUD awareness training for NextGen staff that will include Mental Health First Aid

REENTRY

Wake Local Reentry Council and Reentry Expansion

Wake Partners Reentry Program Grants

NC PROWD

Wake County Special Grants

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Wake Local Reentry Council and Reentry Expansion

Program Summary:

The Wake Local Reentry Council is the entry point for individuals returning to Wake County from jail or prison. It includes reentry partners from across the county. The program provides basic needs, housing, medical, and behavioral health referrals to help stabilize individuals. Once stabilized, the program connects participants to the education and employment they need to thrive. CAWD started managing the program in March 2020 through limited funding from NC DPS (now DAC). In November 2021 the Wake LRC received Wake County ARPA funds to expand the program.

Program Updates:

- Hired new Reentry Program Manager, James Johnson. James brings a background of law enforcement, youth engagement, and reentry program management to the role.
- Presented Second Chance Employment Initiative to Wake County Senior Leadership Team to recruit departments to participate in the program pilot to connect WLRC clients to Wake County jobs. Two departments have already expressed interest—Emergency Medical Services and Community Services.
- Referred more than 100 individuals to Legal Aid to help remove legal barriers to employment and housing

Wake County ARPA Expansion Grant (Grant is funded from November 2021- December 2024) Reporting Items	Program Goal	Cumulative Totals - PTD	Cumulative Percentage to Goal Grant is 50% complete
Total Number Served	750	317	42.2%
Housing Support	257	344	107.39%
Emergency Support (Basic Needs, transportation, vital records)	459	1054	229.6%
Technology Assistance (Chromebooks, cell phones, cell minutes)	105	59	56.1%
Education and Training Tuition Assistance	144	35	24.3%
Employment and Education Support (tools, books, etc.)	400	97	24.2%
Placement into Employment—Started in Year 2 (30% of individuals served)	225	59	26.2%

Wake LRC Participant Success Story:

Mr. D referred himself to WLRC to receive assistance with locating employment and permanent housing. At his intake, he had just been released and was residing in the federal halfway house. His Case Manager invited him to a cluster hiring event at NCWorks. A company hired him on the spot. After he gained employment, he again expressed an interest in permanent housing. His Case Manager assisted him with completing the tenant readiness documents and submitted them on his behalf. The Reentry Resource Consultant followed up with him to discuss housing options. He shared that his goals were to find housing and work on rebuilding the company he lost due to his incarceration. Mr. D signed his lease for his new place three weeks later. The landlord said they felt confident Mr. D would succeed in their housing. Mr. D shared that the landlord had even mentioned the possibility of contracting with him to provide carpentry work at some of their properties.

Wake Partners Reentry Program Grants

Program Summary:

The Wake Partners Reentry Program Grants are a part of the Wake Local Council Expansion plan. It focuses on providing small grants to community-based organizations that serve returning citizens. These organizations have decades of experience supporting adults, youth, and communities that have been justice-involved. Grant awards started in January 2022 and will be awarded periodically through December 2024.

Program Updates:

- Four grantees started in January 2023 and are currently implementing their programs.
- The next round of funding will be held summer 2023.

Grantees	
Total Grants	9
Total Served	509
Total Education/Training	45
Total Credentialed	41
Total Employed	224
Total Received Supportive Services	176

NC PROWD

Program Summary:

The NC Division for Workforce Solutions received a nearly \$10 million award for the Partnerships for Reentry Opportunities in Workforce Development—PROWD—grant initiative to provide employment services to federally incarcerated individuals returning to Capital Area, Durham, and Kerr Tar Workforce Development Boards Counties. CAWD received \$3.2M and will be providing case management, job training, employment assistance, and supportive services for individuals being released from the Butner Federal Prison. The grant is for three years and ends in November of 2026.

Program Updates:

- Eckerd Connects was selected as the service provider for the program. They will have a separate contract with each Board.
- NC LEAD is developing career awareness tools specifically for justice-involved individuals. This tool will be piloted through this grant.
- Staff from the service providers will start serving clients at the Butner facility this summer.

Wake County Special Grants**Program Summary:**

Capital Area Workforce Development is monitoring the grants of Community Success Initiative, Inc., and StepUp Ministry, Inc. Both organizations support justice-involved citizens with job skills development and supportive services.

Program Updates:

Grantees	
Total Grants	2
Total Served	427
Total Education/Training	350
Total Credentialed	0
Total Employed	90
Total Received Supportive Services	427

Grantee Name	Goal Description	Goal	Cumulative Totals	Cumulative Percentage to Goal
Community Success Initiative	Recruit and partner with Second Chance Employers	10 employers	10	100%
	Clients will receive job readiness or specialized employment training	25 clients	94	376%
	Clients will receive interviews and obtain stable employment	15 clients	19	127%
	Clients will receive assistance to secure housing	15 clients	24	160%
	Clients will receive leadership and advocacy training through Second Chance Alliance	15 clients	39	260%
	Clients will be assisted with driver's license restoration and/or expungements	25 clients	72	288%

	Clients will be referred to training partners to receive job readiness and leadership courses after they leave Wake County Detention Center	90% of WCIEEI participants	12	
Step Up Ministry	Serve 200 participants	200 participants	179	90%
	60 percent of participants will obtain and/or keep their jobs for at least 30 days by learning the importance of personal financial planning and budgeting	120 participants	71	59%
	65 percent of participants will acquire soft skills to help them obtain employment.	130 participants	163	125%
	65 percent of participants will acquire hard skills to help them keep their jobs and advance in their careers.	130 participants	54	42%

BUSINESS ENGAGEMENT

Small Business Workforce Development

Pathway to Entrepreneurship

Economic Development

Rapid Response

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Small Business Workforce Development

Program Summary:

CAWD received two ARPA grant awards to provide resources and expand services in the CAWD service area. The first grant of \$347,000 from Wake County served as a pilot program and the NC Department of Commerce Division of Workforce Solutions grant of \$850,000 scaled the Wake County initiative to CAWD's entire service area. Both programs focus on supporting the talent pipeline of small businesses with a priority focus on those owned by minorities, women, individuals with disabilities and veterans. While the Wake County grant focuses on businesses with less than 50 employees, the State grant focus is less than 25 employees.

Program Updates:

- The first On-the-Job Training agreement was initiated for the State ARPA grant. Outreach activities to connect small businesses with resources available through NCWorks Career Center included a virtual event. The Small Business Program Coordinator and Business Services Manager led this virtual information session.
- The Wake County ARPA grant supported one Incumbent Worker Project for a healthcare business. This project will train 9 participants.

Pathway to Entrepreneurship

Program Summary:

Wake County awarded CAWD \$395,890 to build an end-to-end entrepreneurship model to support individuals who are interested in exploring entrepreneurship as a career with a priority focus on minorities, women, individuals with disabilities, veterans, and vulnerable communities. Through this grant, CAWD added a Small Business Manager to build out the program and reduce barriers to entry and support them as they build their businesses to the point of financial sustainability. CAWD received a second grant of \$967,000 from Wake County to expand Pathway to Entrepreneurship to include targeted marketing support and provide mini-grants for those entrepreneurs who qualify to mitigate startup costs.

Program Updates:

- Received an Achievement Award from the National Association of Counties in the Community and Economic Development Category for the Pathway to Entrepreneurship initiative.
- Request For Proposals were published to expand the services of the Pathway to Entrepreneurship program. The expanded services include marketing support and mini-grants to mitigate start-up costs for entrepreneurs.

Economic Development

CAWD provided three letters of support projecting 988 new jobs. The estimated average compensation was \$78,955 per position. The organization represents the Advanced Manufacturing industry.

Rapid Response

CAWD received five WARN notices impacting 497 workers. The impacts were permanent closures due to a company merger, restructuring, and contract termination with operations transitioning to a new company.

WIOA YOUTH & YOUNG ADULT SERVICES

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Data: January 1, 2023 – March 31, 2023

Narrative: March 2023 - Current

NCWorks Commission Visit

On May 10, 2023, representatives of the NCWorks Commission visited Capital Area's NCWorks NextGen Center in Raleigh. The purpose of their visit was to tour the facility and gain insight into the impact the NextGen Center services have on young adults. They were also granted the opportunity to listen to three NextGen participants, who shared their experiences on how the program has enhanced their lives and set them on a path toward a successful career.



Outreach Event

In May, the staff of NextGen Johnston organized an outreach event for the NC LINKS Program. The LINKS program serves as North Carolina's Foster Care Independence Program, supporting young people who have previously been in foster care. During the event, fifteen LINKS participants had the opportunity to familiarize themselves with the NextGen program and engage in meaningful conversations with NextGen staff members regarding enrollment, education, and career planning.

Entrepreneurship Spotlight:

During this quarter, NextGen Wake Alumni, John Harris wanted to give back to the program that has helped him greatly. With the support of the NextGen Wake program, John was afforded an opportunity to start his own business, Overcomerz, specializing in transforming creative ideas into visually appealing designs that can be printed or transferred onto T-shirts and other articles of clothing. He hosted an Entrepreneurship Workshop entitled 'Starting Your Own Clothing Business' for NextGen participants. In the workshop, he discussed branding strategies, how he started his T-shirt business, the challenges he faced, and gave a Cricut and Heat Press Demo. Participants were also able to create their very own custom t-shirts and gained valuable information.

Youth Employer Spotlight:

Automax Auto Repair has been an employer partner with the NCWorks NextGen program for the past 5 years. They've offered both work experience and employment opportunities to NextGen participants. Four participants were hired as Lube Technicians with a 75% success rate. One participant started his internship at Automax, remained employed there for 2 years, and is now working at Ford. Two participants are currently completing internships with Automax, De'Erick & Jaylen (pictured right), and are both receiving outstanding evaluations.



NextGen Success Story:

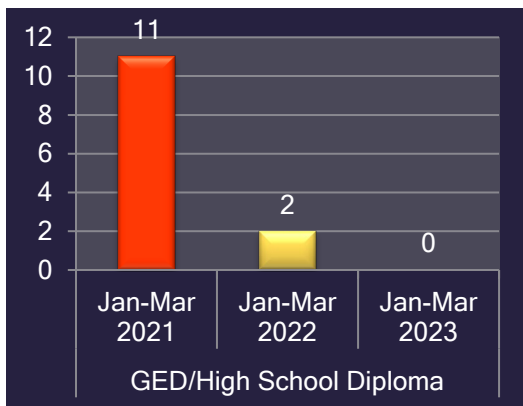
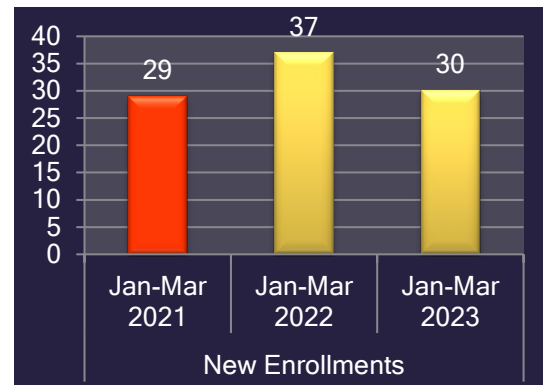


Sonia (pictured left) is the epitome of exceptional. She's the true definition of what it means to be self-motivating, passionate, encouraging, and your own cheerleader. Sonia enrolled in the NCWorks NextGen program in March 2022 seeking assistance with attaining her General Education Diploma (GED). With the support of the NCWorks NextGen Youth Advocates and Johnston Community College (JCC)'s GED Instructor, Sonia achieved her GED goals in a matter of months. Sonia was not only a cheerleader for herself, but also for her classmates. She was always eager to encourage and empower others who were also working towards their GED. Sonia consistently demonstrated leadership and kindness during each GED class by proactively assisting her peers in grasping challenging math concepts and providing uplifting support as they prepared for their exams. She engaged in enriched discussions by sharing her educational experiences from her family's home country, offering a unique perspective on the differences between education systems in the United States and other countries. Sonia was invited to be a key speaker for Johnston Community College's graduation ceremony in May.

WIOA Youth Program Data Summary: January – March 2023

Total New Enrollments: 30

Enrollments for this quarter of the program year decreased slightly by 19% compared to last year during the same period. Enrollments this program year have averaged approximately 30 per quarter. It has been observed that young adult priorities, changes in the job market, and time constraints have negatively impacted NextGen program enrollments. The NextGen programs along with the CAWD Communications Manager are working on an outreach plan to improve overall programmatic numbers.



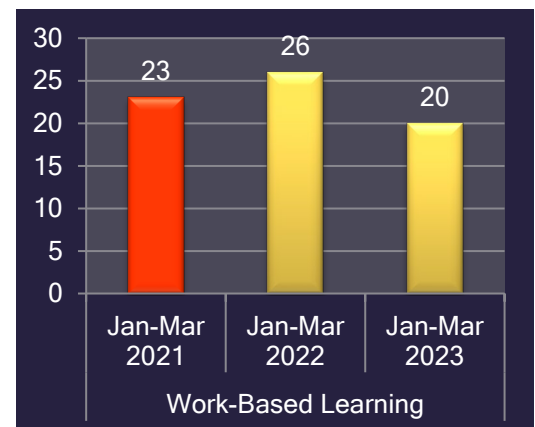
Obtained GED/High School Diploma: 0

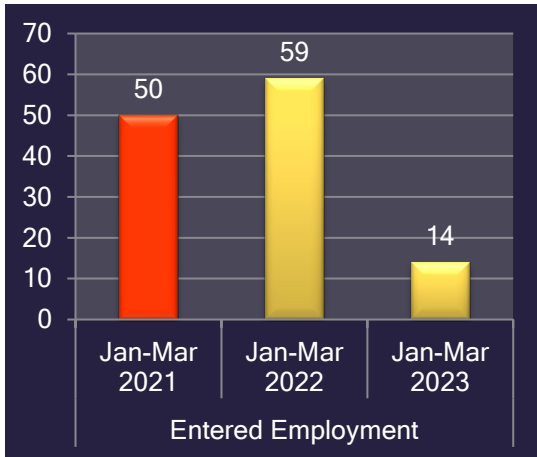
Several students are actively working towards their GED; however, none achieved their GED this quarter. There are several contributing factors to why students are not completing their GED. They include a lack of motivation on the student's part, some dropping out, educational gaps, difficulties understanding the content covered in the exam, and personal circumstances. The NextGen service providers have implemented strategies to combat students' challenges.

Work-based Learning & Occupational Skills Training Opportunities: 20

Twenty young adults participated in work-based learning and occupational skills training activities this quarter. Four of the youth started the IT pre-apprenticeship, ten started in their work experiences and six started their occupational skills training.

The NextGen service providers are addressing the decrease in numbers by incorporating a combination of measures, including providing targeted skills training and offering robust career support services, incorporating more intensive youth engagement strategies, and addressing personal barriers that participants may face.





Entered Employment: 14

Fourteen participants entered into employment opportunities which is a significant decrease from this time period last year. Factors such as fewer enrollments into the program and NextGen participants participating in other activities, i.e. GED, training, etc. this year resulted in lower employment numbers. The NextGen service providers have made adjustments in their programming to increase these numbers in the future, i.e. increase in employer outreach, increase in marketing of the program to increase enrollments, etc.

NCWORKS CAREER CENTERS (NCWCC)

CAREER Grant

IBM SkillsBuild

Working Smart

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Workforce Board Realignment

Governor Roy Cooper has announced several realignments of local workforce development areas. He has given approval to requests made by local elected officials in six counties located in central North Carolina. The Governor's action followed recommendations from the NCWorks Commission, the state workforce development board, which voted in favor of the requests during a February 8th meeting in Raleigh. All these changes are scheduled to take effect on July 1, 2023. As a result, North Carolina will have 20 local workforce development boards and CAWD will expand to five counties (Wake, Johnston, Orange, Lee, and Chatham). Orange County will transfer to CAWD on July 1, 2023.

The six counties are listed below:

- Alamance County will transfer to the Piedmont Triad Regional Workforce Development Board (WDB)
- Davidson County will transfer to the Piedmont Triad Regional WDB
- Montgomery County will transfer to the Mid-Carolina WDB
- Moore County will transfer to the Mid-Carolina WDB
- Orange County will transfer to the Capital Area WDB and
- Randolph County will transfer to the Piedmont Triad Regional WDB

Chatham County NCWCC Relocation

After completing extensive research and thorough data analysis, CAWD has determined that it is most beneficial to relocate the NCWCC located at 764 West St, Pittsboro, NC 27312 to 126 Village Lake Rd, Siler City, NC 27344. The NCWCC in Pittsboro will close on June 30, 2023. The new NCWCC location will be located within the Salvation Army office space in the upcoming program year. Customers will continue to access virtual services five days a week and receive in-person appointment-only services two days per week. As the customer demand grows in Chatham County, CAWD will reevaluate to determine if more in-person services are needed. We are excited about the relocation and look forward to continuing to serve the citizens and employers of Chatham County.

NCWCC and NextGen Leadership Meeting

On March 23, 2023, Capital Area hosted the virtual quarterly NCWCC systemwide Managers meeting. The meeting agenda included various topics such as Performance, Be More Colorful/CareerViewXR, Capital Area Hot Topics, Business Engagement and Center Manager Updates, and Center Goals. There were three primary focus areas of the meeting that produced outcomes and follow-up items. They are noted as follows: Be More Colorful and Transfr VR implementation, execute additional strategies to improve Performance and Center Goals, and add additional outreach strategies to the outreach plan.

Quality Assurance Reviews

Throughout the year, the One-Stop System team conducts Quality Assurance Review visits the NCWCC. There are four components evaluated for the full Quality Assurance Review noted as follows: programmatic, fiscal, equal opportunity, and center operations. Partial reviews evaluate Center operations only. Results from this quarter's reviews are as follows:

NCWorks Career Center – Lee County – Full – March 20-31, 2023
Results: Meets Expectations

NCWorks Career Center – Wake County – Full – April 10-21, 2023

Results: Meets Expectations

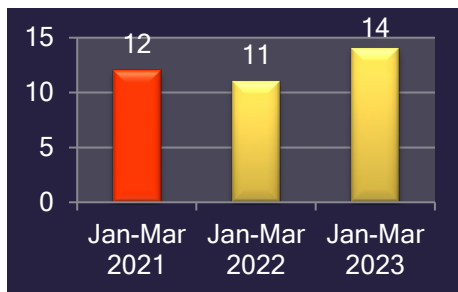
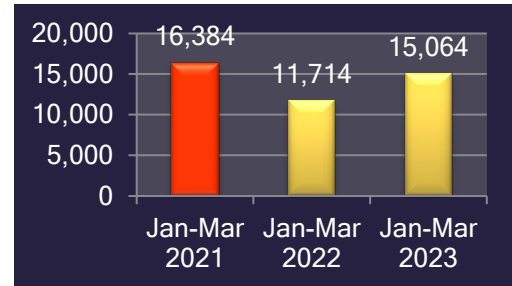
NCWorks Career Center – Fuquay-Varina – Partial Unannounced – May 31, 2023

Results: Exceeds Expectations

WIOA NCWorks Career Center Program Data Summary: January – March 2023

Total Participants Served: 15,064

Participants served represent traffic across all the Capital Area NCWCCs accessing services through NCWorks Online. Notably, there has been an increase of 29% in customer numbers compared to the corresponding period in the previous year due to convenience, accessibility, expanded online presence, and changes sparked by the pandemic.

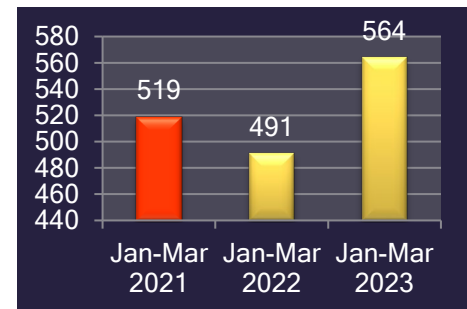


Total Work-Based Learning Opportunities: 14

Work-based learning opportunities include on-the-job training, internships, and work experience. These opportunities have proven to be an effective strategy for helping job seekers that may not have all the skills or work experience required secure employment. There has been an increase of 27% compared to the same period last year.

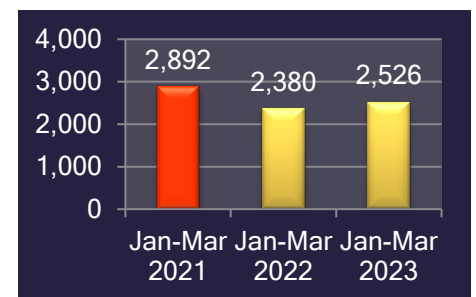
Total Employment Results: 564

Employment results are real-time and are self-reported by customers and employers. Reported hirings are remaining steady. There was a slight 15% increase in employment numbers over the same timeframe last year.



Access NCWorks Contact Center – Calls: 2,526

The Access NCWorks Contact Center remains a valuable resource for customers. There has been a 6% increase in the number of calls received during the same timeframe compared to last year. It is observed that more individuals are calling the NCWCC rather than utilizing the live chat feature. The majority of calls received continue to pertain to Reemployment Services and Eligibility Assessment (RESEA) program, Career Services, and Scholarship-related services.



CAREER Grant

CAWD was awarded \$1.9 million dollars from the US Department of Labor under a CAREER (Comprehensive and Accessible Reemployment through Equitable Employment Recovery) National Dislocated Worker Grant (NDWG), to assist individuals from historically- marginalized communities or groups and individuals who have been unemployed for an extended period of time or who have exhausted UI or other Pandemic Unemployment Insurance programs. The goal is to serve 250 dislocated workers over a two-year period (August 20, 2021 – August 19, 2023).

- Implemented Transfer software as a virtual reality solution for career exploration across the CAWD region
- Implemented Be More Colorful/CareerViewXR career exploration experiences in the NCWorks Career Centers across the CAWD region. These experiences offer customers a firsthand encounter of a typical day in the life of an employee working in high-demand occupations.
- Installed State-of-the-art audio and visual technology in the training rooms and board room of the NCWCC located at Tillery Place. This location can now offer a hybrid learning experience for customers that seamlessly blends both onsite and virtual components.

Below are some CAREER Grant highlights:

CAREER Grant Customers Served

	01/01/23 – 03/31/23	Overall Totals	Goal	% of Goal
Enrollments	9	205	250	82%
Short-Term Training	43	75	N/A	N/A
On-the-Job Training	7	48	N/A	N/A

IBM SkillsBuild

The IBM SkillsBuild program offers a platform-driven initiative that connects adult learners with valuable skills and practical experience. Learners can engage in personal assessments, top-notch online education, coaching, and project-based learning. IBM SkillsBuild opens up new opportunities for individuals seeking to enhance their employability. Below is IBM SkillsBuild data from January 1, 2023 – March 31, 2023:

- 11 unique learners have actively participated in learning activities
- 197 learning hours have been completed
- 86 learning activities have been completed.

Working Smart

Working Smart is a five-module curriculum taught over 24 hours. The five modules are: Self Awareness, Self-Management, Work Ethics, Communication Skills, and Problem-Solving Skills. This class prepares prospective job seekers for employment and equips individuals currently in the workforce seeking new opportunities. Individuals who complete the training will receive a program certification. Capital Area had 16 students complete Working Smart between January 1, 2023 – March 31, 2023.

PERFORMANCE

Capital Area Adult and Youth programs are meeting or exceeding several of the five Federal Performance Indicators. Adults are not meeting Skill Gains and Youth not meeting Credential and Skill Gains currently.

Capital Area meets on a quarterly basis with the Adult Service Providers and on a monthly basis with the Youth Service Providers to discuss strategies for improvement and to address any issues in real-time to ensure we meet or exceed our Federal Performance Indicator goals by the end of the program year. *Staff contact: Brent Royal, Workforce Development Program Consultant, brent.royal@wake.gov*

PY 2022 Q3 Performance Results - Goal Versus Actual Percentage Achieved

WDB	Indicator Type	WIOA Title I - Adult				Skill Gains	WIOA Title I - Dislocated Worker				Skill Gains
		Employ Q2	Employ Q4	Median Earnings	Credential		Employ Q2	Employ Q4	Median Earnings	Credential	
Statewide	Actual	79.7%	79.9%	\$8,065	67.5%	52.1%	76.9%	74.2%	\$8,501	69.2%	56.7%
	Goal	78.0%	76.0%	\$7,052	62.4%	52.2%	70.7%	72.4%	\$7,604	64.6%	58.3%
	% of Goal	102.2%	105.1%	114.4%	108.2%	99.8%	108.7%	102.5%	111.8%	107.1%	97.2%
34 - Capital Area	Actual	78.7%	78.8%	\$7,424	59.7%	61.3%	83.1%	75.8%	\$8,911	63.0%	70.5%
	Goal	78.5%	76.5%	\$7,300	66.0%	72.5%	73.0%	74.0%	\$8,355	65.0%	74.0%
	% of Goal	100.2%	103.0%	101.7%	90.5%	84.5%	113.8%	102.4%	106.6%	97.0%	95.3%
35 - Durham	Actual	101.2%	70.2%	\$8,358	55.6%	41.5%	66.7%	83.3%	\$9,689	57.1%	66.7%
	Goal	76.0%	76.0%	\$7,052	60.0%	53.5%	77.5%	73.0%	\$7,604	65.0%	57.0%
	% of Goal	133.2%	92.3%	118.5%	92.6%	77.5%	86.0%	114.2%	127.4%	87.9%	117.0%
37 - Charlotte Works	Actual	69.8%	70.6%	\$8,426	46.9%	49.6%	72.1%	71.4%	\$10,065	47.4%	66.7%
	Goal	76.5%	76.0%	\$7,000	56.0%	46.0%	77.0%	75.0%	\$8,700	55.0%	56.0%
	% of Goal	91.2%	92.9%	120.4%	83.7%	107.9%	93.6%	95.2%	115.7%	86.1%	119.1%
42 - Greensboro	Actual	80.9%	75.7%	\$7,934	55.7%	18.3%	76.9%	75.9%	\$8,370	63.2%	27.1%
	Goal	79.0%	78.5%	\$6,950	65.0%	52.2%	79.0%	77.0%	\$7,200	67.0%	52.0%
	% of Goal	102.4%	96.4%	114.2%	85.7%	35.0%	97.4%	98.5%	116.2%	94.3%	52.2%

WDB	Indicator Type	WIOA Title III - Wagner-Peyser			WIOA Title I -Youth				
		Employ Q2	Employ Q4	Median Earnings	Employ Q2	Employ Q4	Median Earnings	Credential	Skill Gains
Statewide	Actual	70.5%	70.0%	\$6,825	75.7%	75.6%	\$4,657.9	53.7%	43.5%
	Goal	67.8%	67.1%	\$5,410	51.9%	70.3%	3,200.0	51.9%	50.0%
	% of Goal	103.9%	104.3%	126.2%	145.8%	107.5%	145.6%	103.4%	87.0%
34 - Capital Area	Actual	70.8%	70.2%	\$7,935	72.2%	70.2%	\$4,808.5	45.5%	29.9%
	Goal	72.7%	72.7%	\$7,000	74.0%	74.0%	\$3,900.0	62.7%	48.5%
	% of Goal	97.4%	96.6%	113.4%	97.6%	94.8%	123.3%	72.5%	61.7%
35 - Durham	Actual	72.5%	72.6%	\$7,200	63.6%	68.8%	\$4,158.4	55.6%	50.0%
	Goal	71.0%	71.0%	\$5,700	74.5%	69.3%	\$3,100.0	53.7%	47.0%
	% of Goal	102.1%	102.2%	126.3%	85.4%	99.2%	134.1%	103.5%	106.4%
37 - Charlotte Works	Actual	73.7%	74.2%	\$7,980	78.6%	72.1%	\$4,540.4	60.8%	41.5%
	Goal	70.0%	72.0%	\$6,400	76.0%	74.5%	\$3,025.0	57.0%	47.0%
	% of Goal	105.2%	103.1%	124.7%	103.4%	96.8%	150.1%	106.6%	88.4%
42 - Greensboro	Actual	71.9%	71.9%	\$6,421	77.4%	76.2%	\$4,660.5	48.2%	33.3%
	Goal	72.0%	72.0%	\$5,410	74.5%	76.5%	\$3,300.0	54.0%	47.5%
	% of Goal	99.8%	99.8%	118.7%	103.8%	99.6%	141.2%	89.2%	70.2%

Data as of PY22 Q3

GREEN

Exceeds=% of goal exceeds 100% of the negotiated level of performance.

YELLOW

Meets=% of goal is between 90 to 100% of the negotiated level of performance.

RED

Fails=% of goal is less than 90% of the negotiated level of performance.

FINANCE

Below is a financial status summary report for the period July 1, 2022 – March 31, 2023, for CAWD funding. As 75% of the Program Year 2022 (PY22) has been completed, the WIOA expenditures Adult (72%) Dislocated Worker (47%) and Youth (49%) are slightly below the target. WIOA operations in Lee and Chatham counties have relatively impacted our over-all service levels. However, efforts are being taken up at the service provider level to bring these expenditures up to the expected scale, and any unexpended balance will be carried over to the next program year.

Other grant activities include DPS Local Reentry grant year-3 (100%) to support the reentry program through Wake LRC, Finish Line grant (100%), 2022-Infrastructure Cost grant (45%) Youth Initiatives grant (45%), and Employment Services grant (100%). Roads to Reentry grant (99%) has successfully completed its operations, and the final close-out report is in process. CAREER Dislocated Worker grant (47%) is in the second year of operations. Wake county ARPA grant (26%) includes six different programs such as: Reentry Expansion, NextGen Youth Career Exploration, Micro Business Entrepreneurship, Small Business Workforce, Marketing & Mini grants, and Hospitality Workers program. Other new funding opportunities include ARPA-State Fiscal Recovery Fund grants \$850,000 for small business, \$200,000 for substance use disorder support, and First Step Act-Federal Prisons-Reentry grant (\$3,238,172). *Staff Contact: Thomas Pulickal, Business Manager, Thomas.pulickal@wake.gov*

CAPITAL AREA CONSORTIUM - FINANCIAL STATUS REPORT - QUARTER ENDING MARCH 31, 2023				
				75%
ACTIVITY	AVAILABLE	SPENT	BALANCE	% EXPENDED
TITLE I ADULT	\$1,862,315.72	1,347,779.52	514,536.20	72%
TITLE I DISLOCATED WKR	1,774,121.61	833,629.73	940,491.88	47%
TITLE I YOUTH	2,184,474.38	1,079,577.86	1,104,896.52	49%
WIOA ADMINISTRATION	687,191.41	306,261.24	380,930.17	45%
Finish Line Grant - FLG CAWDB	33,531.91	33,531.91	-	100%
Business/Employment Services Grant	38,716.41	38,716.41	-	100%
Business Services Grant - for Staff Support	20,000.00	18,708.45	1,291.55	94%
Statewide Youth Initiative Grant - DWS	100,000.00	45,262.40	54,737.60	45%
CAWD Region - Realignment Assistance Grant	23,991.00	5,250.96	18,740.04	22%
Infrastructure Cost Grant 2022	415,391.34	188,335.18	227,056.16	45%
DPS Local Re-Entry Grant 2022 - Yr. 3	165,198.85	165,198.85	-	100%
Dept. of Adult Correction Grant	50,999.54	13,891.59	37,107.95	27%
DPS Wake Re-Entry Grant	50,000.00	31,756.56	18,243.44	64%
Second Chance at Success Initiative Pilot (Local)	50,000.00	41,158.81	8,841.19	82%
Roads To Re-Entry Project Grant USA 2019 (DOL)	1,500,000.00	1,490,693.45	9,306.55	99%
CAREER-Dislocated Worker Grant - USDOL	1,927,284.00	903,392.72	1,023,891.28	47%
ARPA Grant Through Wake County	5,539,500.00	1,428,140.48	4,111,359.52	26%
DWS-ARPA-State Fiscal Recovery	1,050,000.00	11,961.11	1,038,038.89	1%
DWS-First Step Act-Federal Reentry	3,238,172.00	9,353.07	3,228,818.93	0%
TOTAL	\$20,710,888.17	\$7,992,600.30	\$12,718,287.87	39%

Wake-ARPA Grant Summary	AVAILABLE	SPENT	BALANCE	% EXPENDED
ARPA - Small Business Workforce	347,046.00	178,915.50	168,130.50	52%
ARPA - Micro Business Entrepreneurship	395,890.00	132,880.52	263,009.48	34%
ARPA - Reentry Expansion	2,759,175.00	907,646.81	1,851,528.19	33%
ARPA - NextGen Youth Career Exploration	257,889.00	50,838.90	207,050.10	20%
ARPA - Hospitality Workers	812,500.00	157,858.75	654,641.25	19%
ARPA - Marketing & Mini Grants	967,000.00	-	967,000.00	0%
TOTAL	5,539,500.00	1,428,140.48	4,111,359.52	26%

DWS-ARPA & PROWD Grants	AVAILABLE	SPENT	BALANCE	% EXPENDED
DWS-ARPA-State Fiscal Recovery - Small Business WBL	850,000.00	9,203.22	840,796.78	1%
DWS-ARPA-State Fiscal Recovery - Substance Use Support	200,000.00	2,757.89	197,242.11	1%
DWS-First Step Act-Reentry grant - (NC PROWD)	3,238,172.00	9,353.07	3,228,818.93	0.3%